

## EDUCATIONAL RESOURCES: ALTERNATIVE EDUCATION

### ABE Program at Lincoln School

300 Chelmsford Street, Lowell, MA 01851  
978-937-2846

**Hours:** Before School

**Component:** Academic Remediation or Tutoring, Core Academic Classes, Elective Classes, Peer Mediation

### Lowell Alternative Diploma Program (LADP) at UTEC

34 Hurd Street, Lowell, MA 01852  
978-441-9949, 978-856-3911  
Hotline: 978-265-7173  
[www.utec-lowell.org](http://www.utec-lowell.org)

**Description:** Lowell Alternative Diploma Program is a partnership between Lowell High School, Lowell Adult Education, and the United Teen Equality Center. The LADP is a competency and credit-based program that provides young people a chance to earn a diploma in a small, structured, alternative setting. Youth are eligible if they have been out of school for at least six months and have at least 40 High School credits including two English classes completed. This program is offered at no cost to students.

### UTEC – The Open School

34 Hurd Street, Lowell, MA 01852  
978-441-9949

**Description:** The Open School, this particular center is geared toward older youth aged 16-23. At The Open School, young people can receive GED preparation and multimedia work skills training within a multicultural and leadership development environment. Students of the Open School who work as assistant teachers for the drop-in video and music recording classes in the Youth Development Center.

### MCC Out of School Youth Development Center

33 Kearney Square, Lowell, MA 01852  
978-656-3104  
[www.middlesex.cc.ma.us](http://www.middlesex.cc.ma.us)

**Description:** The Out of School program provides out of school youth aged 16-21 with free educational and case management services. The Center serves youth from Billerica, Tewksbury, Lowell, Tyngsborough, Chelmsford, Westford, and Dracut. Program is offered in English but in addition to English staff is fluent in Portuguese and Spanish.

**Hours:** Monday through Friday, 9:00 a.m. – 5:00 p.m.

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### The B.R.I.D.G.E Program at the David McHugh Alternative Middle School

73 Woburn Street, Lowell, MA 01851  
978-453-1115

**Grades Served:** 6, 7

**Eligibility:** Expelled, Frequent Truancy, Involved with DSS, Involved with DYS, Pregnant or Parenting, Poor Academic Record, Suspended

**Component:** Academic Remediation or Tutoring, Behavior Management Training, Community Service – Learning, Conflict Resolution Training, Core Academic Classes, Crisis Intervention, Drug/Substance Abuse Prevention, In-House Counseling, Life Skills Training, Parent/Family Involvement, Peer Mediation, Referrals to External Counseling, Partnership with a Community-Based Organization, Social Skills Training

**Hours:** Before School, After School – Afternoon

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### Lowell Middlesex Academy Charter

67 Middle Street., Lowell, MA 01852  
978-656-3165

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### Lowell-Lowell High Alternative Program at Molloy School

125 Smith Street, Lowell, MA 01851  
978-970-3318

**Grades Served:** 9, 10, 11, 12

**Eligibility:** Expelled, Frequent Truancy, Involved with DYS, Poor Academic Record, Returned Dropout, Suspended

**Component:** Academic Remediation or Tutoring, Community Service – Learning, Conflict Resolution Training, Core Academic Classes, Elective Classes, Life Skills Training, Peer Mediation, Partnership with a Community-Based Organization

**Hours:** Before School

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### Greater Lowell Technical High School – The Workforce Project

250 Pawtucket Boulevard, Tyngsboro, MA 01879  
978-441-4855

**Description:** Program targets youth with special academic needs by focusing on dropout prevention and academic intervention. The program offers job development and placement for graduating seniors.

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### Big Brother/Big Sister of Greater Lowell – Adam Project

45 Merrimack Street, Suite 227, Lowell, MA 01852  
978-996-3052

**Description:** The Adam Project is an in-school intervention program which allows youth to serve as Junior Counselors for the University of Massachusetts/Lowell NYSP Program (National Youth Sports Program) during the months of July and August.

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### YWCA of Greater Lowell – Project Step

206 Rogers Street, Lowell, MA 01852  
978-458-9983, 978-454-5405 ext. 117  
ywcalowell.youthdirector.org

**Description:** Project Step is a drop out prevention program which offers youth access services, after school and weekend programs, job development and placement. Post secondary counseling and guidance are also available for graduating seniors.

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## EDUCATIONAL RESOURCES: GED PROGRAMS

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### Lowell Adult Education Center (free programs)

#### Lowell Public Schools

408 Merrimack Street, Lowell, MA 01854  
978-937-8989

**Description:** ABE & GED classes are offered both in the mornings and evenings. Anyone who is at least age 16 and has withdrawn from school is eligible for GED classes.

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### Cambodian Mutual Assistance Association – Comprehensive ABE

165 Jackson Street, Lowell, MA 01852  
978-596-1000  
www.cmaalowell.org

**Description:** Offers GED and Pre-GED classes as well as ESOL classes. ABE classes open to young parents only. ESOL classes are open to residents of Lowell and surrounding towns.

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### Shriver Job Corps Center – GED

270 Jackson Road, Devens, MA 01434  
978-784-2600

**Description:** Job Corps is a no-cost education and vocational training program for young people aged 16-24. At Job Corps, students enroll to learn a trade, earn a high school diploma or GED and get help finding a job. Students are paid a monthly allowance which increases the longer a student remains in the program. Job Corps also provides career counseling and transition support to its students for up to 12 months after they graduate from the program. To enroll in Job Corps, students must be aged 16-24, be a U.S. citizen or legal resident, and meet income requirements.

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### Middlesex Community College Out of School Youth Development Center (OSY)

33 Kearney Square, Lowell, MA 01852  
978-656-3104  
www.middlesex.cc.ma.us

**Description:** The program has open enrollment, so youth may enroll at any time. The Center provides a structured set of services which allow youth to identify interests and career pathways and access alternative education/alternative diploma programs.

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### Project Connect – Little Sprouts Child Enrichment Center (GED instruction and workforce development)

900 Chelmsford Street, Lowell, MA 01852  
978-291-0242

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### Pathways – Little Sprouts Child Enrichment Center (school to career program for DSS involved youth)

900 Chelmsford Street, Lowell, MA 01852  
978-291-0342

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## EDUCATIONAL RESOURCES: POST-SECONDARY EDUCATION

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### Free Application for Federal Student Aid (FAFSA)

1-800-4 FED-AID (1-800-433-3243)  
www.fafsa.ed.gov

### Middlesex Community College

33 Kearney Square, Lowell, MA 01852

978-632-6600

[www.middlesex.mass.edu](http://www.middlesex.mass.edu)

**Description:** Admissions representatives are available Monday through Thursday, 8:30 a.m. – 8:30 p.m. and Friday, 8:30 a.m. – 5:00 p.m. To speak to an admissions representative, call 1-800-818-3434.

### University of Massachusetts at Lowell – Gear Up Career to College (at Lowell High School)

30 Fr. Morrisette Boulevard, Lowell, MA 01852

978-934-4779

**Description:** Gear Up Career to College is a dropout intervention program offered to Lowell High students in the 11th and 12th grades that encourages youth to pursue post secondary education. Services offered to students include college application preparation, assistance with financial aid applications, SAT preparation and college selection.

## EMPLOYABILITY RESOURCES: CAREER CENTERS

### Greater Lowell Workforce Investment Board and the Career Center of Lowell, Youth Central

18 John Street, Lowell, MA 01852

978-805-4747

[www.careercenteroflowell.org/youth\\_programs\\_information.htm](http://www.careercenteroflowell.org/youth_programs_information.htm)

**Description:** The Greater Lowell Workforce Investment Board and Career Center offer workforce development assistance and youth at risk funding opportunities.

## EMPLOYABILITY RESOURCES: OTHER EMPLOYMENT AND TRAINING RESOURCES

### CTI YouthBuild of Greater Lowell

391 Pawtucket Street, Lowell, MA 01854

978-446-9803

**Description:** CTI YouthBuild of Lowell provides young people aged 17-24 with job readiness and job skills training, GED preparation, leadership training and employment or education placement. Application includes intake, Academic assessment, interview, volunteer service, along with the submission of required documentation. There is a 2 week orientation beginning 3rd week of September. There is a mandatory 1 month probationary period when starting the program.

### Community Teamwork Inc. – YouthBuild

167 Dutton Street, Lowell, MA 01852

978-459-0551, 978-446-9803

**Description:** YouthBuild is a youth development program that provides education (GED instruction and access to alternative diploma options) and job training (certified carpentry training) for income eligible youth aged 16-21 who have dropped out of high school. They also offer case management which is focused on placement into jobs, education or training. Support services address mental health issues and substance abuse, housing and child care.

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### Greater Lowell Technical High School – The Workforce Project

250 Pawtucket Boulevard, Tyngsboro, MA 01879  
978-454-5411, 978-441-4855

**Description:** The Workforce Project provides work experience, summer employment and skill development. In addition to placement in trade jobs (electronics, carpentry, plumbing) for 3 days a week, youth have one day of ‘survival lessons’ focused on reading, communication skills, employment readiness and independent living skills.

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### Computer Repair Training Program – United Teen Equality Center

34 Hurd Street, Lowell, MA 01852  
978-441-9949

**Description:** A program for young people to learn how to repair and network computers.

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### Pathways – Little Sprouts Child Enrichment Centers, Inc. School to Career program for DSS involved youth.

900 Chelmsford Street, Lowell, MA 01851  
978-291-0342

**Description:** The Pathways program assists DSS youth to identify vocational interests through linking academic learning to the workplace. Services include case management and outreach, truancy prevention, life skills, workforce development, job placement and support, family home visiting.

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### Shriver Job Corp Center – Job Training and Career Development

270 Jackson Road, Devens, MA 01434  
978-784-2600

**Description:** Students aged 16-24 can obtain hands on training in Automotive, C.N.A., Culinary, Computers, Business Office Skills, Carpentry, Cement, Painting, Security, Transportation & Communications Union, College Placement, etc. All programs are free of charge, and students earn a weekly cash stipend and transitional allowance upon completion of the program. Most programs are residential and include room and board. New classes start each week.

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## SOCIAL SERVICE SUPPORT RESOURCES: PREGNANCY AND PARENTING

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### Young Parents Support Program – YWCA of Lowell

Offices: 97 Central Street, Unit #302, Lowell, MA 01852  
Group Location: 41 Rock Street, Lowell, MA 01852  
978-454-5405 ext. 111

**Description:** Support program for pregnant and parenting youth through age 23.

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### Cambodian Mutual Assistance Association (parenting classes)

120 Cross Street, Lowell, MA 01854  
978-454-6200  
165 Jackson Street, Lowell, MA 01852  
978-596-1000  
[www.cmaalowell.org](http://www.cmaalowell.org)

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### Young Parents Program – Merrimack Valley Catholic Charities

45 Merrimack Street, Lowell, MA 01852  
978-459-2387

**Description:** Program for teen parents aged 16-21. Offers GED instruction, internships, support services, guidance and counseling. Job development and placement assistance also provided.

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## SOCIAL SERVICE SUPPORT RESOURCES: MENTAL HEALTH/COUNSELING/SUBSTANCE ABUSE

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### Lowell Youth Treatment Center

391 Varnum Avenue, Lowell, MA 01854  
978-322-5160

**Description:** The Lowell Youth Treatment Center provides short-term, intensive psychiatric intervention, stabilization and treatment for children and adolescents with acute psychiatric illnesses. Services include 24-hour evaluations, triage and admissions, crisis stabilization and assessments, partial hospitalization program for adolescents aged 13-18, and a family stabilization treatment program.

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### Youth Counseling Services – United Teen Equality Center

34 Hurd Street, Lowell, MA 01852  
978-441-9949

**Description:** On-site counseling services are offered through the Mental Health Association of Greater Lowell.

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### Community & Family Counseling Services (Formerly, Community Counseling Center) – Mental Health Association of Greater Lowell, Inc.

99 Church Street, Lowell, MA 01852  
978-458-6282

**Description:** Services include outpatient counseling.

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### Arbour Counseling Services – Lowell

10 Bridge Street, The Simpson Block, Lowell, MA 01852  
978-453-5736

**Description:** Services include evaluation, crisis stabilization, treatment of anxiety, depression and other mental illnesses, dual diagnosis, and substance abuse treatment.

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### South Bay Mental Health – Lowell Clinic

77 East Merrimack Street, Unit 1, Lowell, MA 01852  
978-453-6800

**Description:** South Bay offers outpatient mental health and substance abuse counseling, including a dual diagnosis program, day treatment and partial hospital programs, and early intervention. In addition, South Bay's Specialized Forensic Program works with adolescents and adults involved with the criminal justice system. The program helps develop plans to prevent re-offending, foster reintegration into society, and build support systems. South Bay also offers Trauma Therapy Services for children, adolescents, and families who have experienced physical, emotional or sexual abuse.

## SOCIAL SERVICE SUPPORT RESOURCES: HEALTH CARE

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### LCHC Teen Coalition – Lowell Community Health Center

17 Warren Street, 1st Floor, Lowell, MA 01852  
978-337-6147  
[www.lchealth.org/teen/home/html](http://www.lchealth.org/teen/home/html)

**Description:** Provides information on teen health issues.

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### LCHC Teen Coalition Programs

17 Warren Street, Lowell, MA 01852  
978-337-4300

**Description:** Programs include the League of Youth which promotes healthy decision making, the Cambodian Youth Development Partnership, which addresses the needs of families that experienced the Khmer Rouge era and refugee resettlement, and the Teen Outreach Program.

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### Adolescent Health and Youth Development – Lowell Community Health Center Primary Care for students at Lowell High & Rogers Middle School.

17 Warren Street, 1st Floor, Lowell, MA 01852  
978-337-4300  
Main Administrative Office: 17 Warren Street, Lowell, MA 01852  
Appointment Line: 978-746-7848  
Lowell High School: 50 French Street, Lowell, MA 01852  
Appointment Line: 978-458-6642  
Rogers Middle School: 43 Highland Street, Lowell, MA 01852  
Appointment Line: 978-459-7100

**Description:** Adolescent Health Services School Health Program operates school-based health centers at schools throughout the City of Lowell. These centers, staffed by Nurse Practitioners and Medical Assistants, provide primary medical care during school hours. Services include management of chronic medical conditions, urgent care, nutrition counseling, health screenings, immunizations, sports and employment physicals, and referral to mental health services.

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### Lowell Community Health Center (LCHC)

585-597 Merrimack Street, Lowell, MA 01854  
978-937-9700  
[www.lchealth.org](http://www.lchealth.org)

**Description:** The Lowell Community Health Center (LCHC) provide medical services regardless of financial status. They offer programs focused specifically on youth. These services include HIV/AIDS testing and counseling, pregnancy counseling, nutrition and substance abuse counseling. They also provide counseling related to finding access to healthcare.

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### Cambodian Mutual Assistance Association of Lowell – Cambodian Health Promotion

120 Cross Street, Lowell, MA 01854  
165 Jackson Street, Lowell, MA 01852  
978-454-4286, 978-596-1041

**Hours:** Monday through Friday, 8:30 a.m. – 5:00 p.m.  
Saturday, 9:00 a.m. – 2:00 p.m.

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### Saint Memorial Medical Center

One Hospital Drive, Lowell, MA 01852  
978-458-1411

**Description:** Services include Emergency Room care, diagnostic services, and inpatient and outpatient health facilities.

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## SOCIAL SERVICE SUPPORT RESOURCES: DOMESTIC VIOLENCE/RAPE/SEXUAL ASSAULT

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### Rape Crisis Services of Greater Lowell

144 Merrimack Street, Suite 304, Lowell, MA 01852  
978-452-7721  
24-hour Crisis Hotline: 1-800-542-5212  
www.rcsogl.org

**Description:** Rape Crisis Services of Greater Lowell (RCSGL) provides counseling, advocacy and education to survivors of rape and sexual assault. They also offer substance abuse and prostitution outreach services. Additional services include a 24-hour crisis hotline, counseling for friends and family members of survivors, case management and referral, and support groups for men, women, transgender and teen clients, as well as accompaniment to medical and legal appointments.

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### Alternative House

174 Central Street, Suite 225, Lowell, MA 01852  
978-454-1436

**Description:** Program offers emergency shelter, a 24-hour hotline, transitional housing, supervised visitation, legal advocacy and support groups.

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### Pathways Counseling Associates

134 Middle Street, Suite 340, Lowell, MA 01852  
978-937-2696

**Description:** Pathways Counseling Associates provide counseling, outpatient mental health facilities, sexual assault counseling for survivors of sexual assault and rape.

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### Women's Services of Greater Lowell

15-17 Warren Street, #102, Lowell, MA 01852  
978-446-0236  
www.lchealth.org

**Description:** Women's services at Lowell Community Health Center (LCHC) provides reproductive health services for adult and adolescent women including HIV and STD testing, pregnancy tests and family planning, sexual assault hotlines and gynecology services. LCHC provides confidential health services, regardless of financial status. They also operate sexual assault hotlines.

**Hours:** Monday, Tuesday, Thursday and Friday, 8:30 a.m. – 5:00 p.m.  
Wednesday, 5:30 a.m. – 6:00 p.m.

**Languages:** Khmer (Cambodian), Portuguese, Spanish

**Fees:** Sliding fee scales available, insurances accepted, some free care

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### YWCA of Lowell

206 Rogers Street, Lowell, MA 01852  
978-454-5405

**Description:** YWCA provides services for women and girls and survivors of domestic violence or rape. Services include domestic violence hotlines, sexual assault hotlines, and youth services.

## SOCIAL SERVICE SUPPORT RESOURCES: HOUSING, HUNGER AND HOMELESSNESS

### Concord Family and Youth Services – The GRIP Project

35 Varnum Avenue, Lowell, MA 01854  
978-458-3622

**Description:** The GRIP Project is a shelter for homeless youth. Most residents are youth who have or have had a relationship with DYS and/or DSS. WIA funding provides for on-site GED instruction, job development and placement and post program follow-up.

### Lowell Food Pantry – Merrimack Valley Catholic Charities

760 Merrimack Street, Lowell, MA 01854  
978-454-9946

**Description:** Food Pantry provides emergency bagged groceries

### Food Pantry – Open Pantry of Greater Lowell

200 Central Street, Lowell, MA 01852  
978-453-6693  
www.theopenpantry.org

**Description:** Clients can receive a 5-7 day supply of groceries every month.

### Central Food Ministry, Inc.

370 West Sixth Street, Lowell, MA 01850  
978-454-7445  
www.cfministry.org

**Hours:** The Central Food Ministry Offers a Youth Outreach Program every Monday. Food is distributed Tuesday, Wednesday and Thursday, 10:00 a.m. – 1:00 p.m., and Thursday, 7:00 p.m. – 8:00 p.m.

### Chelmsford Community Exchange, Inc.

One North Road, Chelmsford, MA 01824  
978-250-3818

**Hours:** Food distribution is Thursday from 2:00 p.m. – 4:00 p.m.  
Friday from 6:30 p.m. – 8:00 p.m.

### Community Teamwork Inc. (CTI) – WIC Programs

45 Kirk Street, Lowell, MA 01852  
978-454-6397

### Salvation Army/Lowell Golden Era Program

150 Appleton Street, Lowell, MA 01852  
978-458-3396

### Merrimack Valley Food Bank, Inc.

735 Broadway Street, Lowell, MA 01854  
Food Bank: 978-454-7272  
Mobile Pantry and Summer Lunch Programs: 978-454-7174

### Community Teamwork Inc (CTI)

#### Homeless Family Shelters (Millie's Place & Merrimack House)

767 Merrimack Street, Lowell, MA 01852  
205 Worthen Street, Lowell, MA 01852  
978-452-5410

**Description:** CTI offers family shelters, a housing assistance program and Section 8 and other housing subsidies. They also offer a transitional housing program for survivors of domestic violence.

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**Lowell Transitional Living Center**

189 Middlesex Street, Lowell, MA 01852  
978-458-9888  
www.ltlc.org

**Description:** The Lowell Transitional Living Center offers shelter, food, counseling and case management.

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**House of Hope Inc.**

812 Merrimack Street, Lowell, MA 01852  
978-2870  
www.hopelowell.org

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**SOCIAL SERVICE SUPPORT RESOURCES: IMMIGRANT/REFUGEE/ESOL**

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**Cambodian Community of MA, Inc. in Greater Lowell**

125 Perry Street, Lowell, MA 01852  
978-454-4286  
www.cmaalowell.org

**International American Organization of Greater Lawrence**

305 Essex Street, Lawrence, MA 01840  
978-681-4900

**Laotian American Organization of Greater Lowell**

13 Ralph Street, Lowell, MA 01851  
978-452-3771

**International Institute of Lowell**

144 Merrimack Street, Suite 202, Lowell, MA 01852  
978-459-9031

**Description:** Services include legal assistance, ESOL classes, counseling and job search assistance.

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**Massachusetts Alliance of Portuguese Speakers (MAPS)**

11 Mill Street, Lowell, MA 01852  
978-970-1250

**Description:** MAPS provides services including advocacy, translation services, and language and citizenship classes.

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**African Assistance Center**

273 Summer Street, Lowell, MA 01852  
978-934-3026

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**SOCIAL SERVICE SUPPORT RESOURCES: LEGAL RESOURCES**

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**Merrimack Valley Legal Services**

35 John Street, Suite 302, Lowell, MA 01852  
978-458-1465, 978-458-7701  
Toll-Free: 1-800-336-2262  
www.mvlegal.org

**Description:** Merrimack Valley Legal Services offers a Domestic Violence Clinic, and a Cambodian Outreach Program aimed at assisting Cambodian-Americans who face language and cultural barriers when obtaining civil legal assistance.

### African Assistance Center – Rules & Regulations

9 Central Street, Lowell, MA 01852

978-453-6677

[www.africanassistance.org](http://www.africanassistance.org)

**Description:** The African Assistance Center provides information about: Social Security, tenants and landlords rights, and provides immigration and legal advice and assistance.

### Committee for Public Counsel Services

42 Church Street, 4th floor, Lowell, MA 01852

978-458-7161

**Description:** Committee for Public Counsel Services provides court appointed attorneys for criminal cases.

### [www.MassLegalHelp.org](http://www.MassLegalHelp.org)

**Description:** Listing of civil (non-criminal) legal services and programs in Massachusetts.

## Merrimack Valley

### EDUCATIONAL RESOURCES: ALTERNATIVE EDUCATION

#### Georgetown – The Alternative Program

11 Winter Street, Georgetown, MA 01833

978-352-5790

[www.georgetown.k12.ma.us](http://www.georgetown.k12.ma.us)

**Grades Served:** 9, 10, 11, 12

**Eligibility:** Frequent Truancy, Involved with DSS, Involved with DYS, Poor Academic Record, Returned Dropout, Suspended

**Component:** Academic Remediation or Tutoring, Community Service – Learning, Conflict Resolution Training, Core Academic Classes, Crisis Intervention, Elective Classes, In-House Counseling, Parent/Family Involvement, Partnership with a Community-Based Organization

**Hours:** Before School

#### Haverhill High School Alternative School

Monument Street, Haverhill, MA 01835

978-374-5747

**Grades Served:** 9, 10, 11, 12

**Hours:** After School – Afternoon, After School – Evening

#### Lawrence – School of Exceptional Studies

233 Haverhill Street, Lawrence, MA 01841

978-975-5971

#### Diploma Plus – Lawrence Adult Learning Center, Lawrence, Massachusetts

**Description:** Lawrence Diploma Plus is a small two-year alternative program for students who are not succeeding in their traditional high school. The program targets students who have had poor attendance and/or are behind in grade for their age. Students begin in the Presentation level and are promoted to the Plus Phase after completing specific course work and a portfolio aligned to the competencies and district standards. Students graduating from the program are awarded a Lawrence High School diploma.

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### Another Route to College

The Schrafft Center, 529 Main Street, Suite 110, Boston, MA 02129  
617-727-8158  
www.commcorp.org

**Description:** Another Route to College is an alternative program for High School seniors who have not succeeded on statewide tests. The program is modeled after the Diploma Plus program.

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### Academy for Strategic Learning

9 Water Street, Amesbury, MA 01913  
978-388-8037

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### Greater Lawrence Educational Collaborative (GLEC)

480 Broadway Street, Methuen, MA 01844  
CAS: 978-685-3000 ext. 401  
Essex Academy: 978-685-3000 ext. 301  
www.glec.org

**Description:** GLEC offers a vocational transition program, SCALE, for students aged 16-22, a Collaborative Alternative School (CAS) which provides a learning and treatment environment for middle and high school students with emotional or behavioral needs, programs for students with moderate to severe special needs, and Essex Academy, a therapeutic school for students in grades 6-12 who have psychiatric needs.

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## EDUCATIONAL RESOURCES: GED PROGRAMS

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### Community Action, Inc., Fox Center

75 Elm Street, Haverhill, MA 01830  
978-373-1971

**Description:** Community Action Center offers morning GED classes are available free of charge to residents of Greater Haverhill Community. Classes are held Monday through Thursday from 9:00 a.m. – 12:00 p.m. Free morning and evening ESOL classes are also offered to individuals aged 16 and older.

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### GED (General Education Diploma or High School Diploma Program)

#### Shriver Job Corps Center

270 Jackson Road, Devens, MA 01434  
978-784-2600

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### Lawrence Adult Learning Center

233 Haverhill Street, Lawrence, MA 01841  
978-946-0770

**Description:** Offers GED, Pre-GED, and ESOL classes. Site is also a test center.

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### Greater Haverhill Adult Learning Program

99 Main Street, Haverhill, MA 01830  
978-373-1586 ext. 623

**Description:** Offers GED, Pre-GED, ABE and ESOL classes. ABE and ESOL classes available to individuals aged 19 and older.

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**Community Action, Inc. – Haverhill**

145 Essex Street, Haverhill, MA 01832

978-373-1971

[www.communityactioninc.org](http://www.communityactioninc.org)

**Description:** Offers GED, Pre-GED, ABE and ESOL classes to individuals aged 16 and older who have officially withdrawn from school.

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**EDUCATIONAL RESOURCES: POST-SECONDARY EDUCATION**

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**Free Application for Federal Student Aid (FAFSA)**

1-800-4 FED-AID (1-800-433-3243)

[www.fafsa.ed.gov](http://www.fafsa.ed.gov)

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**EMPLOYABILITY RESOURCES: CAREER CENTERS**

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**Valley Works Career Center, Haverhill**

Landmark Building, 80 Merrimack Street, Haverhill, MA 01830

978-469-7800

**Description:** Center offers job listings and job search workshops, career counselors and employment specialists, and referrals to training.

**Valley Works Career Center, Lawrence**

439 South Union Street, Building #2, Lawrence, MA 01843

978-722-7000

**Description:** Center offers internet access, job fairs and referrals, training and workshops, and one-on-one consultations with job specialists and career advisors.

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**EMPLOYABILITY RESOURCES: WORKFORCE INVESTMENT BOARDS (WIB)**

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**Merrimack Valley WIB**

60 Island Street, Lawrence, MA 01840

978-682-7099, 978-794-1901

[www.mvwib.org](http://www.mvwib.org)

**Description:** The Merrimack Valley WIB provides support for school-to-career initiatives, and also offers workforce training and adult education and training. The Youth Council coordinates workforce programs specifically for youth, including the Department of Education School to Career Connecting Activities, in which youth participate in internships through local businesses.

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**EMPLOYABILITY RESOURCES: OTHER EMPLOYMENT AND TRAINING RESOURCES**

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**Employment Services – Career Resources Corporation**

165 Winter Street, Haverhill, MA 01830

978-374-9122

**YouthBuild Lawrence**

355 Haverhill Street, Lawrence, MA 01840

978-681-0548

**Description:** YouthBuild is a youth development program that provides education (GED prep and instruction) and occupational training (construction trades) for income eligible youth aged 16-21 who have dropped out of high school.

**CLASS, Inc.**

One Parker Street, Lawrence, MA 01843  
978-975-8587  
www.classinc.org

**Description:** Class, Inc offers job training and employment services including job placement.

**SOCIAL SERVICE SUPPORT RESOURCES: PREGNANCY AND PARENTING**

**Child Care Information & Referral Services – Child Care Circuit**

190 Hampshire Street, Lawrence, MA 01840  
978-686-4288

**Description:** Provides child care resource and referral information.

**Haverhill Family Network (HFN)**

346 Broadway, Haverhill, MA 01832  
978-374-2198

**Description:** Membership in HFN is open to all families in Haverhill with a child under the age of four. Support groups offered include: Parenting a Difficult Child support group, Parent to Parent for Children with Special Needs group. Information and referral services are also offered.

**SOCIAL SERVICE SUPPORT RESOURCES: MENTAL HEALTH/COUNSELING/SUBSTANCE ABUSE**

**Pegasus Youth Residence, Psychological Center**

482 Lowell Street, Lawrence, MA 01840  
978-687-4257

**Description:** Services include substance abuse treatment, including residential long-term treatment (more than 30 days), and programs for adolescents, dual diagnosis person, persons with HIV/AIDS, and programs for, criminal justice clients. A sliding fee scale based on income and other factors and payment assistance are available.

**Greater Lawrence Family Health Center – Community Support Services (CSS)**

11 Lawrence Street, Lawrence, MA 01841  
978-686-0090

**Description:** Services for individuals who are pregnant, in need of health care or health insurance, in an unsafe living situation, HIV positive or at risk for contracting HIV, homeless or struggling with addiction.

**Arbour Counseling Services – Haverhill**

116 Summer Street, Haverhill, MA 01830  
978-373-7010

**Arbour Counseling Services – Lawrence**

599 Canal Street, Suite 1 East, Lawrence, MA 01840  
978-686-8202

**Description:** Services include evaluation, crisis stabilization, treatment of anxiety, depression and other mental illnesses, dual diagnosis, and substance abuse treatment.

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### South Bay Mental Health – Lawrence Clinic

15 Union Street, Second Floor, Lawrence, MA 01840  
978-688-5222

**Description:** South Bay offers outpatient mental health and substance abuse counseling, including a dual diagnosis program, day treatment and partial hospital programs, and early intervention. In addition, South Bay's Specialized Forensic Program works with adolescents and adults involved with the criminal justice system. The program helps develop plans to prevent re-offending, foster reintegration into society, and build support systems. South Bay also offers Trauma Therapy Services for children, adolescents, and families who have experienced physical, emotional or sexual abuse.

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## SOCIAL SERVICE SUPPORT RESOURCES: HEALTH CARE

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### Greater Lawrence Family Health Center – Community Support Services (CSS)

11 Lawrence Street, Lawrence, MA 01841  
978-686-0090

**Description:** Offers services for individuals without health insurance.

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### Greater Lawrence Family Health Center

150 Park Street, Lawrence, MA 01841  
978-685-1770  
34 Haverhill Street, Lawrence, MA 01841  
978-686-0090  
73 D Winthrop Avenue, Plaza 114, Lawrence, MA 01843  
978-686-3017

**Description:** Greater Lawrence Family Health Center provides primary care and community medicine regardless of insurance coverage or ability to pay. Services include family planning, maternal and child health, health care for the homeless, school-based health centers, sexually transmitted disease treatment, and women's health centers. Greater Lawrence Family Health Center accepts private insurance and offers some sliding scale and free care.

**Hours:** Monday through Saturday, 8:00 a.m. – 8:30 p.m.  
Sunday, 1:00 p.m. – 8:30 p.m.

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### St. Luke's Dental and Medical Program

260 Park Street, Lawrence, MA 01841  
978-269-5284

**Description:** St. Luke's Dental and Medical Program offers medical and dental care regardless of ability to pay. They operate a weekly clinic for the uninsured and provide free HIV testing.

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## SOCIAL SERVICE SUPPORT RESOURCES: DOMESTIC VIOLENCE/RAPE/SEXUAL ASSAULT

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### Women's Resource Center

599 Canal Street, Lawrence, MA 01840  
978-685-2481  
Haverhill, Lawrence: 1-800-400-4700

**Description:** Services include a 24-hour hotline, emergency shelter, counseling, legal advocacy, support groups and information and referrals.

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### Latinos Against Sexual Assault

599 Canal Street, 5th Floor, Lawrence, MA 01840  
978-685-2480

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### Women's Crisis Center

Administrative Offices: 2 Harris Street, Newburyport, MA 01950  
Client Services: 5 Market Square, Suite 109, Amesbury, MA 01913  
978-338-1888

**Description:** Services include a 24-hour hotline, support groups, crisis intervention and emergency shelter, a legal advocacy program, an economic independence program and High Risk Case Response Teams.

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### International Institute of Greater Lawrence

125 Aimsbury Street, Lawrence, MA 01840  
978-687-0981  
144 Merrimack Street, Suite 202, Lowell, MA 01852  
978-459-9031

**Description:** Services include refugee resettlement, employment training, ESOL classes, case management and training, information and referrals for housing, food assistance and health care, translation and legal services.

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### WCA of Greater Lawrence

38 Lawrence Street, Lawrence, MA 01840  
978-687-0331

**Description:** The WCA of Greater Lawrence offers domestic violence and sexual assault hotlines, domestic violence intervention programs, day care, sexual assault and domestic abuse counseling, and transitional housing/shelter.

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## SOCIAL SERVICE SUPPORT RESOURCES: HOUSING, HUNGER AND HOMELESSNESS

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### Neighbors In Need – Neighbors In Need

95 East Haverhill Street, P.O. Box 447, Lawrence, MA 01841  
978-685-8321

**Description:** Neighbors in Need distributes food through 8 food pantries in Lawrence and Methuen. An Infants in Need program provides formula diapers and other baby products to mothers and caregivers of infants and toddlers.

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### Community Services Drop In Center

16 Ashland Street, Haverhill, MA 01830  
978-521-4350

**Description:** Community Services Drop In Center serves indigent and homeless individuals, as well as those at risk for substance abuse and HIV. The Drop-In Center offers a bag lunch on Mondays, including all holidays, and a light breakfast Monday through Friday. There is also a Day Shelter which is open Monday through Friday, 7:30 a.m. – 12:00 p.m. . Medical, counseling and referral services are also available.

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### Daybreak Shelter

75 North Parish Road, Lawrence, MA 01843  
978-975-4547

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**Emmaus House**

127 How Street, Haverhill, MA 01831  
978-241-3500

**Description:** Emmaus House accommodates up to 15 families at a time. Services include shelter, counseling, referral to outside agencies, and housing and search assistance. The average length of stay is 8 months.

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**Merrimack Valley Food Bank**

735 Broadway Street, Lowell, MA 01854  
Food bank: 978-454-7272  
Mobile pantry and summer lunch programs: 978-454-7174

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**St. Patrick's Church-Cor Unum Meal Ctr.**

118 South Broadway, Lawrence, MA 01843  
978-688-8900

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**SOCIAL SERVICE SUPPORT RESOURCES: IMMIGRANT/REFUGEE/ESOL**

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**International Institute – Greater Lawrence**

978-681-4900

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**Greater Lawrence Community Action Council, Inc. – Spanish Community Service**

305 Essex Street, Lawrence, MA 01840  
978-681-4906

**Description:** Services include immigration/naturalization legal services, employment, housing, translation, and referrals to other programs.

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**SOCIAL SERVICE SUPPORT RESOURCES: LEGAL RESOURCES**

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**Neighborhood Legal Services (NLS)**

170 Common Street, Suite 300, Lawrence, MA 01840  
978-686-6900  
[www.neighborhoodlaw.org](http://www.neighborhoodlaw.org)

**Description:** Neighborhood Legal Services (NLS) provides free civil legal assistance for income eligible individuals. NLS provides assistance for legal problems involving access to housing, access to public assistance, employment rights, discrimination, domestic violence and family law.

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**Greater Lawrence Community Action Council, Inc. – Spanish Community Service**

305 Essex Street, Lawrence, MA 01840  
978-681-4906

**Description:** Services include immigration/naturalization legal services and referrals to other programs.

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**Women's Resource Center**

107 Winter Street, Haverhill, MA 01830  
978-373-4041  
Emergency: 1-800-400-4700

**Description:** Services include counseling, advocacy and legal assistance, support groups for abused women, transportation to women's shelters, emergency shelter, translation, and a Rape Crisis hotline. Services available in English and Spanish.

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**Description:** Listing of civil (non-criminal) legal services and programs in Massachusetts.

## Metro South/West

### EDUCATIONAL RESOURCES: ALTERNATIVE EDUCATION

#### Franklin-Alternative Learning Program (ALP)

218 Oak Street, Franklin, MA 02038  
508-528-7900

**Description:** The Franklin Alternative Learning Program (ALP) is for students in grades 9, 10, 11, 12 who have been frequently truant, involved with DSS or DYS, have a poor academic record, have been suspended, or are returning from dropping out. In addition to core academic classes, the school offers behavior management training, community service learning, conflict resolution training, crisis intervention, counseling, life skills training, peer mediation and social skills training.

**Hours:** After School – Afternoon

#### Natick High School Alternative Education Center

15 West Street, Natick, MA 01760  
508-647-6606  
[profiles.doe.mass.edu/home.asp?mode=o&ot=26&o=16923](http://profiles.doe.mass.edu/home.asp?mode=o&ot=26&o=16923)

**Description:** The Natick High School Alternative Education Center is for students in grades 9, 10, 11, 12 who have been frequently truant, involved with DSS or DYS, have a poor academic record, have been suspended, or are returning from dropping out, or who are parenting. In addition to core academic classes, the school offers academic remediation or tutoring, conflict resolution training, elective classes, and life skills training.

**Hours:** Before School, Regular School Hours

#### Concord-Carlisle-Compass

500 Walden Street, Concord, MA 01742  
978-341-2920  
[www.colonial.net](http://www.colonial.net)

**Description:** The Concord-Carlisle Compass program serves students in grades 10, 11, 12 who have been expelled, or suspended, have been frequently truant, involved with DSS or DYS, have a poor academic record, or are returning from dropping out. This program is not connected with school based learning, but does offer core academic classes. The program offers behavior management training, community service – learning, conflict resolution training, crisis intervention, drug/substance abuse prevention, counseling, life skills training, referrals to external counseling, school-based work and learning, and social skills training.

**Hours:** After School – Afternoon

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### Eugene Thayer Campus

50 Lawrence Street, Framingham, MA 01702

508-626-9191

[www.framingham.k12.ma.us/thayer.html](http://www.framingham.k12.ma.us/thayer.html)

**Grades Served:** 9, 10, 11, 12

**Description:** The Eugene Thayer Campus program is for students in 9, 10, 11, 12 who have been frequently truant, involved with DSS or DHS, have a poor academic record or are returning from dropping out, have been suspended, or who are pregnant or parenting. In addition to core academic classes, the program offers academic remediation or tutoring, conflict resolution training, core academic classes, crisis intervention, elective classes, counseling, life skills training, peer mediation, referrals to external counseling, and technology-based instruction.

**Hours:** Before School, Summer

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### Framingham – Resiliency For Life at Framingham High School

508-620-4963

[www.framingham.k12.ma.us](http://www.framingham.k12.ma.us)

**Description:** Program serves students in grades 9, 10, 11 and 12.

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## EDUCATIONAL RESOURCES: GED PROGRAMS

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### WATCH Community Development Corporation

517 Moody Street, Waltham, MA 0245

781-891-6689

[www.watchcdc.org](http://www.watchcdc.org)

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### Literacy Volunteers of America – Literacy Unlimited

Framingham Public Library, 49 Lexington Street, Framingham, MA 01702

508-879-3570 ext. 214

[www.framinghamlibrary.org/literacy/lva.htm](http://www.framinghamlibrary.org/literacy/lva.htm)

**Description:** Literacy Volunteers of America tutors adults in English as a second language, basic literacy, citizenship and GED preparation.

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### South Middlesex Opportunity Council – Young Parents Program

300 Howard Street, 2nd Floor, Framingham, MA 01702

508-620-2632

[www.smoc.org](http://www.smoc.org)

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### Middlesex Community College – The Adult Learning Center

591 Springs Road, Bedford, MA 01730

781-280-3662

**Description:** Offers free ABE, GED, Pre-GED classes.

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### Joan Brack Adult Learning Center

300 Howard Street, 2nd Floor, Framingham, MA 01702

508-620-2632

**Description:** Offers free GED classes.

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## EDUCATIONAL RESOURCES: POST-SECONDARY EDUCATION

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### Mass Bay Community College

Wellesley Hills Campus: 50 Oakland Street, Wellesley, MA 02481  
781-239-3000  
Framingham Campus: 19 Flagg Drive, Framingham, MA 01702  
508-270-4000  
www.massbay.edu

**Description:** MassBay offers part time, evening and weekend and online classes and offers degree programs in the subject areas of; Humanities, Health Sciences, Science, Technology, Engineering and Mathematics, Social Sciences and Professional Studies and Transportation and Energy.

## EMPLOYABILITY RESOURCES: CAREER CENTERS

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### Employment and Training Resources

449 Newtonville Avenue, Newtonville, MA 02460  
617-928-0530, Fax: 617-964-0929  
201 Boston Post Road West, Marlborough, MA 01752  
508-786-0928, Fax: 617-727-0676  
275 Prospect Street, P.O. Box 740, Norwood, MA 02062  
781-769-4120, Fax: 781-551-9648

**Description:** Employment and Training Resources offers career guidance, education and training opportunities, job referrals and placement, job search workshops, resume development, access to job postings, access to e-mail, fax and other technological resources.

**Hours:** Monday through Friday, 8:00 a.m. – 5:00 p.m.

## EMPLOYABILITY RESOURCES: WORKFORCE INVESTMENT BOARDS (WIB)

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### Metro South/West REB

420 Lakeside Avenue, 3rd Floor, Marlborough, MA 01752  
508-281-6910  
Fax: 508-281-6911  
www.mswreb.org

**Description:** Through Young Adult Employment Initiative and Connecting Activities programs, Career specialists at 12 high schools provide youth with career exploration, pre-employment skills, job placement and the development of a work-based learning plan.

Dedham Career Center, Successful Futures for Youth – Framingham and Marlborough Partnerships for Young Adult Employment coordinate networks of support while providing one-on-one services to young people living in poverty.

## EMPLOYABILITY RESOURCES: ADDITIONAL EMPLOYMENT AND TRAINING OPPORTUNITIES

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### Young Entrepreneurs Alliance (YEA)

194 Cambridge Turnpike, Concord, MA 01742  
978-369-2400  
www.yeaworks.org

**Description:** YEA's mission is to help teens take steps towards running and owning viable businesses.

### A Suitable Image

100 Concord Street, 2nd Floor, Framingham, MA 01702  
508-620-3993

**Description:** A Suitable Image helps provide income eligible women with a work related wardrobe.

**Hours:** By appointment only:  
Monday, Wednesday and Friday, 10:00 a.m. – 2:00 p.m.  
First Saturday of each month, 10:00 a.m. – 1:00 p.m.

### South Middlesex Opportunity Council

300 Howard Street, Framingham, MA 01702  
508-620-2300

**Description:** The South Middlesex Opportunity Council offers adult basic education, employment preparation, utility bill payment assistance, and WIC.

## SOCIAL SERVICE SUPPORT RESOURCES: PREGNANCY AND PARENTING

### Concord Child Care Search

2352 Main Street, Suite 102, Concord, MA 01742  
978-897-6400 or 1-800-455-2430  
www.comteam.org

**Description:** Child Care Search provides information and referrals for parents choosing child care and manages state funded child care subsidies for eligible families.

## SOCIAL SERVICE SUPPORT RESOURCES: MENTAL HEALTH/COUNSELING/SUBSTANCE ABUSE

### Wayside Youth & Family Support Network

75 Fountain Street, Framingham, MA 01702  
508-879-9800

### Harbinger House

98 Dennison Avenue, Framingham, MA 01701  
508-872-6008

**Description:** Wayside Harbinger House is a short term, acute care program for adolescents who require intensive diagnostic evaluation, hospitalization, or are at risk for homelessness.

### Harbinger House

85 Edgell Road, Framingham, MA 01701  
508-872-5665, 508-872-6002

### Wayside Sudbury Street

512 Sudbury Street, Marlborough, MA 01752  
508-624-4243

**Description:** Sudbury Street is a residential program for boys between the ages of 12-17 who are experiencing educational, social, behavioral and emotional difficulties. The program is Chapter 766 approved special education.

### Wayside Academy School

31 Main Street, Marlboro, MA 01752  
508-786-9424

**Description:** Wayside Academy is a school for youth between the ages of 12-17 who are experiencing emotional difficulties. The program is Chapter 766 approved special education.

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### Wayside Esperanza Family Based Residential Team

558 Waverly Oaks Road, Waltham, MA 02453  
781-642-1013

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### Wayside Multi-Service Center

127 North Beacon Street, Watertown, MA 02472  
617-926-3600

**Description:** Wayside Multi-Service Center provides adventure based counseling and activities focused on the prevention of substance abuse.

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### Wayside Metrowest Counseling Center

88 Lincoln Street, Framingham, MA 01702  
508-620-0010

### Wayside Community Counseling

10 Asylum Street, Milford, MA 01757  
508-478-6888

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### Wayside-Beaverbrook Counseling Center

118 Central Street, Waltham, MA 02154  
781-891-0555, 1-800-564-4010  
Wayside Harbinger House: 85 Edgell Road, Framingham, MA 01701  
508-872-5665

Twelve Prescott: 781-643-1668

Sudbury Street Residence: 512 Sudbury Street, Marlborough, MA 01752  
508-624-4243

Shortstop: 1323 Broadway, Somerville, MA 02144  
617-776-3377

[www.shortstopinfo.com](http://www.shortstopinfo.com)

Wayside Academy: 31 Main Street, Marlborough, MA 01752  
508-786-9424

**Description:** Wayside Harbinger House is a short-term, acute care program for adolescents who require an intensive diagnostic evaluation, need psychiatric hospitalization, or are at risk for experiencing homelessness.

Twelve Prescott is a transitional apartment independent living program for young people aged 17-25 who have experienced significant psychiatric and behavioral difficulties.

Sudbury Street Residence is a behavioral treatment residence including special education for boys aged 12-17 experiencing educational, social, behavioral and emotional difficulties.

Shortstop is a transitional housing program for homeless young adults.

Wayside Academy is a special education program for boys and girls aged 12-17 who are experiencing educational difficulties.

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### Westwood Lodge

45 Clapboardtree Street, Westwood, MA 02090  
781-762-7764

**Description:** Westwood Lodge offers partial hospitalization and inpatient services for children, adolescents, and adults experiencing psychiatric illness. They offer 24-hour evaluations, triage and admissions and provide crisis intervention services.

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### Riverside Alternative Youth Services

255 Highland Avenue, Needham, MA 02494

781-433-0672

[www.riversidecc.org/subbos.html](http://www.riversidecc.org/subbos.html)

**Description:** Riverside Alternative Youth Services serves teens who are dealing with alcohol and drug abuse, escalating family conflict, eating disorders or serious emotional problems. The program provides short-term treatment and support, and access additional resources to maintain youth in their homes and communities.

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### Arbour Counseling Services – Franklin

38 Pond Street, Suite 101, Franklin, MA 02038

508-528-6037

**Description:** Services include evaluation, crisis stabilization, treatment of anxiety, depression and other mental illnesses, dual diagnosis, and substance abuse treatment.

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## SOCIAL SERVICE SUPPORT RESOURCES: HEALTH CARE

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### Framingham Community Health Center

19 Concord Street, Framingham, MA 01701

508-370-0113 (call for site locations)

**Description:** Framingham Community Health Center provides services including preventive care, routine checkups, immunizations, and management of acute and chronic illnesses. Primary care is offered to people who are experiencing homelessness.

In collaboration with local mental health providers, mental health services including outpatient counseling, crisis intervention, psychiatric evaluation and medication, depression screening and treatment are provided to adolescents and adults.

The Center also offers a Refugee Health Assessment Program and a Youth In Transition Program which provides health education and screening to young adults aged 18-24 who are placed at risk.

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### Framingham Community Health Center

72 Union Avenue, Framingham, MA 01702

508-270-5700

[www.gbvhc.org](http://www.gbvhc.org)

**Description:** Offers comprehensive primary care services for children and adults.

**Services:** Community Clinics, Disease/Disability Specific Screening/Diagnosis, General Physical Examinations

**Hours:** Monday, 9:00 a.m. – 5:45 p.m.  
Tuesday, 8:30 a.m. – 5:45 p.m.  
Wednesday, 9:00 a.m. – 6:45 p.m.  
Thursday, 10:00 a.m. – 4:45 p.m.  
Friday, 8:00 a.m. – 4:45 p.m.

**Languages:** English, Portuguese, Spanish

**Fees:** Most insurances, MassHealth, free care application, sliding fee scale.

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### Joseph M. Smith Community Health Center – Waltham

564 Main Street, Waltham, MA 02452

781-693-3800

www.jmschc.org

**Description:** Joseph M. Smith Community Health Center provides medical, dental and mental health treatment. They accept Commonwealth Care and most private insurance. Translation is available in Spanish, Portuguese, Haitian Creole, Thai, Vietnamese and Russian. Community Health Workers provide help with transportation to appointments, getting childcare, housing issues and other problems.

**Hours:** Monday, 8:30 a.m. – 9:00 p.m.  
Wednesday and Friday, 8:30 a.m. – 5:00 p.m.  
Tuesday and Thursday, 8:30 a.m. – 9:00 p.m.  
Saturday, 8:30 a.m. – 1:00 p.m.

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### Lahey Clinic

41 Mall Road, Burlington, MA 01805

781-744-5100

**Description:** Services include health screening/diagnostic services, inpatient and outpatient health care.

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### Metrowest Free Medical Program

105 Hudson Road, Sudbury, MA 01776

508-532-0739

**Description:** The Metrowest Free Medical Program provides medical care to uninsured people living in the Metrowest area. Free or low-cost medications are provided at a local pharmacy. Referrals for free diagnostic and specialty care at nearby hospitals and medical offices are also available. Dental screening and referrals, dermatology, and psychiatry specialty clinics are offered monthly on a rotating basis.

**Hours:** Tuesday, 6:30 p.m. – 8:30 p.m.

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## SOCIAL SERVICE SUPPORT RESOURCES: DOMESTIC VIOLENCE/RAPE/SEXUAL ASSAULT

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### Norfolk County Sexual Assault & Rape

360 Washington Street, Dedham, MA 02026

781-326-1111

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### Women's Protective Services

Framingham, Metro-West: 1-800-593-1125

**Description:** Rape crisis & domestic violence issues

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### Waltham Battered Women's Support Committee

617-899-8676, 1-800-889-4000

**Description:** Services include a 24-hour crisis hotline, 90 day emergency shelter, housing and welfare advocacy, legal advocacy, and support groups.

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### Rape Crisis Center

133 E Main Street, Marlborough, MA 01752

508-485-7273

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### Center for Sexual Abuse Counseling

271 Rear Washington Street, Wellesley Hills, MA 02481  
781-237-9110  
www.krishnabai.com

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## SOCIAL SERVICE SUPPORT RESOURCES: HOUSING, HUNGER AND HOMELESSNESS

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### Canton Food Pantry

715B Washington Street, Canton, MA 02021  
781-821-8062

**Description:** The Canton Food Pantry is open to any Canton resident who is having trouble affording food. A current utility bill to prove residency is required. Individuals and families are allowed to shop every two weeks.

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### Dedham Food Pantry

50 Oakdale Avenue, Dedham, MA 02026  
781-320-9442  
www.dedhamfoodpantry.org

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### Framingham Civic League

214 Concord Street, Framingham, MA 01702  
508-875-5218

**Description:** The Framingham Civic League serves hot meals on Saturdays. Doors open at 10:00 a.m., meal starts at 10:30 a.m. Meal includes a continental breakfast, hot lunch, and bagged meal to go.

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### Salvation Army/Framingham Meals Program

35-45 Concord Street, Framingham, MA 01704  
508-875-3341

**Description:** The Salvation Army provides meals Sunday through Friday at 6:00 p.m.

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## SOCIAL SERVICE SUPPORT RESOURCES: IMMIGRANT/REFUGEE/ESOL

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### Literacy Volunteers of America – Literacy Unlimited

Framingham Public Library, 49 Lexington Street, Framingham, MA 01702  
508-879-3570 ext. 214  
www.framinghamlibrary.org/literacy/lva.htm

**Description:** Literacy Volunteers of America tutors adults in English as a second language, basic literacy, citizenship and GED preparation.

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### Jewish Family & Children's Service (JF&CS)

1430 Main Street, Waltham, MA 02451  
781-647-5327  
www.jfcsboston.org

**Description:** Offers a refugee resettlement program and a citizenship assistance program.

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### **Framingham Community Health Center**

19 Concord Street, Framingham, MA 01701  
508-370-0113 (call for site locations)

**Description:** Framingham Community Health Center offers a Refugee Health Assessment Program which provides health assessments to new refugees and individuals seeking asylum. Health assessment focuses on evaluation and diagnostic services, introduction to health care services in the U.S., and referrals to primary care.

### **Lutheran Social Services of New England**

1310 Centre Street, Newton Center, MA 02159  
888 Worcester Street, Wellesley, MA 02428  
781-997-0800  
617-964-7220  
www.lssne.org

**Description:** Services include resettlement and case management, translation, assistance with reunification, support in accessing other services, ESOL classes, sponsorship and a refugee and immigration employment training program.

### **Massachusetts Alliance of Portuguese Speakers (MAPS)**

129 Concord Street, Suite 23, Framingham, MA 01702  
508-397-9051 (Portuguese), 508-259-9889 (Spanish)

**Description:** MAPS provides services including advocacy, translation services, and language and citizenship classes.

### **Jewish Family Service of Metrowest (JFS)**

475 Franklin Street, Suite #101, Framingham, MA 01702  
508-875-3100

## **SOCIAL SERVICE SUPPORT RESOURCES: LEGAL RESOURCES**

### **Boston College Legal Assistance Bureau**

24 Crescent Street, Suite 202, Waltham, MA 02453  
781-893-4793

### **[www.MassLegalHelp.org](http://www.MassLegalHelp.org)**

**Description:** Listing of civil (non-criminal) legal services and programs in Massachusetts.

## **SOCIAL SERVICE SUPPORT RESOURCES: TRANSPORTATION**

### **MBTA**

[www.mbta.com](http://www.mbta.com)

## **North Shore**

### **EDUCATIONAL RESOURCES: ALTERNATIVE EDUCATION**

#### **Alternative Education Program**

77 Willson Street, Salem, MA 01970  
978-740-1212

**Description:** Alternative education for students in grades 9-12.

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### Danvers High Opportunity Program

64 Cabot Road, Danvers, MA 01923  
978-774-6112

**Grades Served:** 9, 10, 11

**Eligibility:** Frequent Truancy, Pregnant, Returned Dropout

**Component:** Academic Remediation or Tutoring, Community College Participation, Community Service – Learning, Conflict Resolution Training, In-House Counseling, Life Skills Training, Referrals to External Counseling, School-Based Work and Learning, Partnership with a Community-Based Organization, Partnership – Not Connected with School-Based Learning

**Hours:** Before School

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### Peabody High School Alternative Program

485 Lowell Street, Peabody, MA 01960  
978-536-4745  
www.peabody.k12.ma.us

**Description:** Peabody High School Alternative Program is open to students in grades 9, 10, 11, 12 who have been expelled or suspended, or are involved with DSS.

In addition to core academic classes, the program offers academic remediation or tutoring, community service – learning, conflict resolution training, crisis intervention, elective classes, and referrals to external counseling.

**Hours:** Before School

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### Hamilton-Wenham-STAY

775 Bay Road, Hamilton, MA 01982  
978-468-5300

**Description:** Hamilton-Wenham-STAY is open to students in grades 9, 10, 11, 12 who have been frequently truant, involved with DSS or DYS, are pregnant or parenting, have a poor academic record, have been suspended or are returning to school from having dropped out.

In addition to core academic classes, the program offers academic remediation or tutoring, behavior management training, community college participation, community service – learning, conflict resolution training, crisis intervention, elective classes, counseling, life skills training, referrals to external counseling, school-based work and learning, social skills training, and technology-based instruction.

**Hours:** Before School

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### North Shore Recovery HS (NSRHS)

112 Sohier Road, Beverly, MA 01915  
978-232-9755

**Description:** North Shore Recovery High School (NSRHS) is designed for high school students who have had a history of substance abuse. Referrals to the program can be made by schools, parents, courts/state agencies, drug & alcohol treatment agencies and residential programs. Students must 30 days sober, have a recent diagnosis of a substance abuse disorder, commit to a recovery plan and, along with their parents, must be willing to sign an accountability contract. NSRHS aligns with Massachusetts State Standards and MCAS testing protocols. NSRHS will work closely with the court system for any students who are court involved.

## EDUCATIONAL RESOURCES: GED PROGRAMS

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### **Operation Bootstrap, Inc.**

156 Broad St, Lynn, MA 01902  
781-599-8543

**Description:** Offers free GED, Pre-GED, ESOL and Citizenship classes to residents of the Greater Lynn area who are over the age of 16.

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### **Training Resources of America, Inc.**

10 Federal Street, Suite 19, Salem, MA 01970  
978-744-2417

**Description:** Offers GED, Pre-GED, ABE and ESOL classes.

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### **Catholic Charities**

55 Lynn Shore Drive, Lynn, MA 01902  
781-581-3350  
280 Washington Street, Salem, MA 01970  
978-740-6923

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### **North Shore Community Action Programs, Inc.**

#### **NSCAP, Inc. Adult Basic Ed. Prog.**

75-81 Central Street, Peabody, MA 01960  
978-532-8620 ext. 204

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### **Adult Learning Center at North Shore Community College**

Cummings Center, Suite 121 E, 181 Elliott Street, Beverly, MA 01915  
978-532-8620 ext. 204

**Description:** Offers GED, Pre-GED and ABE classes. Site is also a GED test center. ABE students must be aged 16 or older.

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## EDUCATIONAL RESOURCES: POST-SECONDARY EDUCATION

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### **Free Application for Federal Student Aid (FAFSA)**

1-800-4 FED-AID (1-800-433-3243)  
[www.fafsa.ed.gov](http://www.fafsa.ed.gov)

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### **North Shore Community College**

1 Ferncroft Road, Danvers, MA 01923  
978-762-4000  
300 Broad Street, Lynn, MA 01901  
781-593-6722  
Cummings Center, Suite 121E, 181 Elliott Street, Beverly, MA 01915  
978-236-1200  
[www.northshore.edu](http://www.northshore.edu)

**Description:** North Shore Community College is a 2 year college with campuses in Danvers, Beverly and Lynn. They offer both associate degree and certificate programs.

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## EMPLOYABILITY RESOURCES: CAREER CENTERS

### North Shore Career Center-Lynn

181 Union Street, Lynn, MA 01901  
781-593-0585

### North Shore Career Center of Gloucester

11-15 Parker Street, Gloucester, MA 01930  
978-283-4772

[www.nscareers.org](http://www.nscareers.org)

**Hours:** Monday through Thursday, 8:30 a.m. – 5:00 p.m.  
Friday, 9:30 a.m. – 5:00 p.m.

**Description:** The North Shore Career Center of Gloucester offers a computerized job bank, career counseling, job referral and placement assistance, access to the internet and job placement tools and information on training opportunities.

### North Shore Career Center of Salem

70 Washington Street, 1st Floor, Salem, MA 01970  
978-825-7200

**Hours:** Monday through Wednesday, 8:30 a.m. – 5:00 p.m.  
Thursday, 8:30 a.m. – 7:00 p.m.  
Friday, 9:30 a.m. – 5:00 p.m.

**Description:** The North Shore Career Center of Salem offers a computerized job bank, career counseling, job referral and placement assistance, access to the internet and job placement tools, information on training opportunities, individual assessment referral to training and referral to supportive services.

## EMPLOYABILITY RESOURCES: WORKFORCE INVESTMENT BOARDS (WIB)

### North Shore WIB

70 Washington Street, Suite 314, Salem, MA 01970  
978-741-3805, 978-741-3809

[www.northshorewib.org](http://www.northshorewib.org)

**Description:** The North Shore WIB provides support for school-to-career initiatives, and also offers workforce training and adult education and training. The Youth Council coordinates workforce programs specifically for youth, including the Department of Education School to Career Connecting Activities, in which youth participate in internships through local businesses.

## EMPLOYABILITY RESOURCES: OTHER EMPLOYMENT AND TRAINING RESOURCES

### Action Inc, COMPASS Youth Program

186 Main Street, Gloucester, MA 01970  
978-281-9682

**Description:** Action, Inc COMPASS Youth Program provides alternative education for high school students aged 16-21 who have a lack of credits or who have dropped out.

**Hours:** Monday through Friday, 8:40 a.m. – 2:00 p.m.  
for the duration of the academic year

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**Girls Inc., "Career Path"**

10 Nahant Street, Lynn, MA 01901  
781-592-9744

**Description:** Career Path is a job readiness and life skills training program for high school girls aged 16-18. Along with academic support, the program offers placement in internships and summer jobs.

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**MY TURN, Inc.**

181 Union Street, Lynn, MA 01901  
508-801-8901

**Description:** My Turn works with youth between the ages of 14-21 to provide them with education, jobs and workplace learning opportunities. Programs include Connecting to College, Connecting to Work and Reconnecting Out-of-School Youth: Workforce Development.

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## SOCIAL SERVICE SUPPORT RESOURCES: PREGNANCY AND PARENTING

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**Beverly Child Care Circuit**

180 Cabot Street, 2nd Floor, Beverly, MA 01915  
978-921-1631  
www.childcarecircuit.com

**Description:** Provides child care resources, including a free online search for child care, and an income eligible voucher wait list for child care.

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## SOCIAL SERVICE SUPPORT RESOURCES: MENTAL HEALTH/COUNSELING/SUBSTANCE ABUSE

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**Children's Friends & Family Services**

30 Boston Street, Lynn, MA 01904  
781-592-5691

**Description:** Children's Friends and Family Services offers individual, family and group counseling, psychological testing, a Teen Parent day care center and Juvenile Court Services.

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**Family Psychiatric Services**

225 Boston Street, #202, Lynn, MA 01904  
781-599-5050

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**Greater Lynn Mental Health**

189 Western Avenue, Lynn, MA 01904  
781-595-6866  
121 N Common Street, Lynn, MA 01902  
781-596-2163  
44 Norton Street, Lynn, MA 01905  
781-595-2729

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**NSMC Outpatient Mental Health**

30 Boston Street, Lynn, MA 01904  
781-599-3109

**Description:** Services include assessment, therapy and medication management.

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### Tri City Mental Health Center

95 Pleasant Street, Lynn, MA 01901  
781-581-4440

**Description:** Provides mental health and substance abuse treatment, including dual diagnosis programs. They accept private health insurance, Medicaid and Medicare.

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## SOCIAL SERVICE SUPPORT RESOURCES: HEALTH CARE

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### Lynn Community Health Center

269 Union Street, Lynn, MA 01905  
781-581-3900  
www.lchc.org

**Description:** Lynn Community Health Center provides primary and specialty health care services, regardless of ability to pay.

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### Torigian Family Health Center

89 Foster Street, Peabody, MA 01960  
978-532-4903

**Description:** Offers health care, including pediatric care and women's health services. Services available in English, Spanish and Portuguese.

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### Health and Education Services

800 Cummings Court, Suite 266-T, Beverly, MA 01915  
978-921-1190  
Hotline: 978-524-7107  
www.hes-inc.org

**Description:** Health and Education Services offers mental health services, including outpatient substance abuse treatment. They offer groups for adolescents, persons with co-occurring mental and substance abuse disorders, pregnant/postpartum women, women, and individuals with DUI/DWI offenses. They accept Medicaid, Medicare, and have a sliding fee scale based on income and other factors.

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### NSMC Salem Hospital

81 Highland Avenue, Salem, MA 01970  
978-741-1215

**Description:** Services including medical, surgical and emergency care, psychiatry and substance abuse services. They offer health screening and diagnostic services, and outpatient care.

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### Beverly Hospital

85 Herrick Street, Beverly, MA 01915  
978-922-3000

**Description:** Services include Emergency Room care, physical exams and health care referrals.

## SOCIAL SERVICE SUPPORT RESOURCES: DOMESTIC VIOLENCE/RAPE/SEXUAL ASSAULT

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### HAWC

27 Congress Street, Salem, MA 01970  
978-744-8552  
Hotline: 978-744-6841

**Description:** HAWC offers shelter, advocacy and counseling for women with children who are experiencing domestic violence. Maximum stay is 3 months.

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### North Shore Rape Crisis Center

156 Cabot Street, Beverly, MA 01915  
978-927-4506 ext. 206  
24-hour hotline: 1-800-922-8772

**Description:** The North Shore Rape Crisis Center offers a 24-hour anonymous hotline, counseling, advocacy at the police station, hospital, or in court, crisis counseling, support groups for survivors, and referrals. Services are offered free of charge.

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### Sexual Abuse Treatment Service

Gloucester: 978-283-0296

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### Abuse Victim Hotline

500 Beach Street, Revere, MA 02151  
877-448-8678  
www.avhotline.org

**Description:** The Abuse Victim Hotline, Inc. offers abuse support, child abuse hotlines, domestic violence hotlines, and sexual assault hotlines.

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### Spiritus House – A Program of CAB Health & Recovery Services

Lynn, MA 01910  
978-886-9030  
Emergency: 978-863-1900 ext. 201

**Description:** Spiritus is a safe house for women and their children who are victims of domestic violence with substance abuse problems. Services include shelter, support groups, and counseling.

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## SOCIAL SERVICE SUPPORT RESOURCES: HOUSING, HUNGER AND HOMELESSNESS

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### My Brother's Table

98 Willow Street, Lynn, MA 01901  
781-595-3224

**Description:** My Brother's Table provides a daily hot meal. There are no eligibility requirements or restrictions.

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### The Salvation Army

1 Franklin Street, Lynn, MA 01901  
781-598-0673

**Description:** The Salvation Army Food Pantry can be used once every three months. Families with children can use the pantry once ever month.

**Hours:** Monday through Friday, 10:00 a.m. – 11:30 a.m. by appointment. The pantry distributes bread Monday through Thursday at 9:30 a.m., no appointment necessary.

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**Bridgehouse**

24 Baker Street, Lynn, MA 01902  
781-593-3898

**Services:** Advocacy, counseling by referral, 3 meals a day, clothing, medical care, day program, parenting and support groups, transportation

**Restrictions:** Sobriety

**Referral:** EA eligible

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**Lynn Shelter Association (LSA)**

100 Willow Street, Lynn, MA 01901  
781-581-6600

**Description:** Lynn Shelter Association (LSA) provides shelter and support services to homeless individuals and families in the Greater Lynn area. LSA provides a continuum of services that follows clients from emergency shelter to independent living, with a focus on risk reduction and skills training.

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**Spin**

248 South Common Street, Lynn, MA 01905  
781-598-9417

**Description:** Temporary shelter.

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**Action, Inc. Emergency Shelter**

370 Main Street, Gloucester, MA 01930  
978-283-4125

**Description:** Action shelter is open 5:00 p.m. – 8:00 a.m., seven days a week, 365 days a year. To be assured of a bed, it is encouraged to arrive at 5:00 p.m. The shelter offers a bed and a hot meal on a nightly basis, breakfast and bag lunch prior to leaving the shelter; on-site mental health and substance abuse counseling, medical referrals, housing advocacy and search, job counseling and referrals, employment and training assistance, benefits and medical insurance counseling, advocacy, income maintenance and crisis counseling are also offered.

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**SOCIAL SERVICE SUPPORT RESOURCES: IMMIGRANT/REFUGEE/ESOL**

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**Refugee and Immigrant Assistance Center (RIAC)**

298 Union Street, Lynn, MA 01901  
781-593-0100

**Description:** RIAC provides resettlement and support services including a Refugee Resettlement Program, case management and counseling, information and referrals for housing, food assistance, health care, translations and legal assistance, English language instruction, family reunification, domestic violence awareness, HIV/AIDS education, and youth programs.

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**Bosnian Community Center for Resource Development (BCCRD)**

298 Union Street, Lynn, MA 01902  
781-593-0100 ext. 20

**Description:** Services include interpreting and translation, citizenship application assistance, domestic violence and substance abuse outreach programs, and a preventative health program.

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### **Jewish Family & Children's Service (JF&CS)**

298 Union Street, Lynn, MA 01901  
781-593-0100

**Description:** New American Services assists refugees during their initial adjustment and provides ongoing support in helping individuals and families adapt to a new culture, obtain citizenship and build a connection to the Jewish community.

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## **SOCIAL SERVICE SUPPORT RESOURCES: LEGAL RESOURCES**

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### **Children's Law Center of Mass**

298 Union Street, Lynn, MA 01901  
781-581-1977  
www.clcm.org

**Description:** Children's Law Center of Mass represents children and youth. Priority cases involve child abuse and neglect, runaways, custody and adoption disputes, school matters, special education cases, SSI, access to services for children in DSS and DYS care, and access to services for severely handicapped children.

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### **Neighborhood Legal Services**

37 Friend Street, Lynn, MA 01902  
781-599-7730  
Toll-Free: 1-800-747-5056  
www.neighborhoodlaw.org

**Description:** Neighborhood Legal Services provides free civil legal assistance for income eligible residents of Essex County. Legal assistance is provided regarding public housing issues, access to public assistance, discrimination and employment law, and domestic violence and family law.

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### **North Shore Community Action – Legal Assistance**

98 Main Street, Peabody, MA 01960  
978-531-0767

**Description:** North Shore Community Action Legal Assistance provides legal representation to income eligible clients who are in danger of becoming homeless. Eligible clients receive legal representation in court or at administrative hearings, or assistance with court documents.

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### **Action Inc. Advocacy and Housing**

180 Main Street, Gloucester, MA 01930  
978-283-7874

**Description:** Services include advocacy, benefits assistance, crisis intervention, housing search assistance, legal representation, mortgage foreclosure and payment assistance, rent payment assistance.

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### **www.MassLegalHelp.org**

**Description:** Listing of civil (non-criminal) legal services and programs in Massachusetts.

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## **SOCIAL SERVICE SUPPORT RESOURCES: TRANSPORTATION**

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### **MBTA**

www.mbta.com