

EDUCATIONAL RESOURCES: ALTERNATIVE EDUCATION

Community Transition Program

21 Williams Street, Suite 3, North Adams, MA 01247
413-662-3275

Grades Served: 9, 10, 11, 12

Eligibility: Expelled, Frequent Truancy, Involved with DSS, Involved with DYS, Poor Academic Record, Returned Dropout, Suspended

Component: Academic Remediation or Tutoring, Community College Participation, Community Service – Learning, Conflict Resolution Training, Core Academic Classes, Crisis Intervention, Elective Classes, In-House Counseling, Life Skills Training, Parent/Family Involvement, Peer Mediation, Referrals to External Counseling, Partnership with a Community-Based Organization, Technology-Based Instruction, Partnership – Not Connected with School-Based Learning

Hibbard Alternative School

280 Newell Street, Pittsfield, MA 01201
413-448-9635

Grades Served: 7, 8, 9, 10, 11, 12

Eligibility: Frequent Truancy, Involved with DSS, Involved with DYS, Parenting, Poor Academic Record, Returned Dropout, Suspended

Component: Academic Remediation or Tutoring, Community College Participation, Community Service – Learning, Conflict Resolution Training, Core Academic Classes, Crisis Intervention, Elective Classes, In-House Counseling, Life Skills Training, Parent/Family Involvement, Peer Mediation, Referrals to External Counseling, School-Based Work and Learning, Partnership with a Community-Based Organization, Social Skills Training, Technology-Based Instruction

Hours: Before School

Juvenile Resource Center (JRC), Pittsfield

264 Second Street, Pittsfield, MA 01201
413-443-5942
www.pittsfield.net/safeschools/JRC

Description: The Juvenile Resource Center (JRC) provides services to youth who are in danger of dropping out of school. Job readiness and placement are priorities emphasized.

The program provides individual and group instruction, study skills, case management and intervention, employment education, counseling and job placement, individual and group counseling, family education and counseling, substance abuse education and counseling, art therapy, and drug testing. The JRC also offers Drop out Prevention Classes. Programs are administered in a secure environment. Assigned Truancy Officers ensure students meet their educational obligations. The JRC also operates a Day Reporting Program in collaboration with the Pittsfield Juvenile Court.

Berkshire Arts and Technology Charter Public School (BArT)

www.bartcharter.org

Description: BArT integrates the study of arts and technology with core subjects to promote the mastery of academic skills, content and competencies. BArT is a Diploma Plus school.

Northern Berkshire Regional Vocational Technical

70 Hodges Cross Road, North Adams, MA 01247

413-663-5383

www.mccanntech.org

Description: Charles H. McCann Technical School provides technical training and an academic education.

EDUCATIONAL RESOURCES: GED PROGRAMS

Pittsfield Adult Learning Center – Pittsfield Public Schools

10 Lyman Street, Pittsfield, MA 01201

413-499-9530

Description: The center offers classes in the morning, afternoon and evening to students who are at least 16 years of age and officially withdrawn from school. Services are free to students. The Learning Center supplies books and writing materials. Classes are about 2 hours per day on Monday through Thursday; approximately 8 hours a week. There is a \$65 fee to take the GED Examination.

Literacy Volunteers of Berkshire County (Pre-GED)

1 Wendell Avenue, Pittsfield, MA 01201

413-499-9487

Description: Free ABE and ESOL tutoring.

Northern Berkshire Adult Basic Education Program

375 Church Street, North Adams, MA 01247

413 662-5314

abeged.com/index.htm

413 662-5308

Description: All ABE classes are offered free to students. The website contains a virtual writing lab, as well as information about the GED test. They also offer distance-learning options.

South Berkshire Educational Collaborative

Office: 20 Stockbridge Road, Great Barrington, MA 01230

Classes: Searles Middle School, 79 Bridge Street, Great Barrington, MA 01230

413-528-6263

Description: Free ABE and GED classes. Classes held at Searles Middle School.

BerkshireWorks: One-Stop Career Centers

160 North Street, Pittsfield, MA 01201

413-499-2220 ext. 145

37 Main Street, North Adams, MA 01247

413-663-1114

Description: Free GED classes for pregnant or parenting youth aged 16-21 receiving TAFDC.

EDUCATIONAL RESOURCES: POST-SECONDARY EDUCATION

Free Application for Federal Student Aid (FAFSA)

1-800-4 FED-AID (1-800-433-3243)

www.fafsa.ed.gov

Massachusetts College Of Liberal Arts

375 Church Street, North Adams, MA 01247

413-662-5000

www.mcla.mass.edu

Description: Massachusetts College of Liberal Arts offers rolling admission. Applications are reviewed beginning in early December for fall admission and in October for January enrollment. They offer Bachelor degree programs in Business Administration, Biology, English/Communications Computer Science & Information Systems, Education and Physics, professional program concentrations in Social Work, Pre-Law, and Athletic Training. They also offer Teacher Licensure programs for pre-K through 12th grade, as well as a Masters of Education and Certificate of Advanced Graduate Studies (CAGS). There are internship opportunities based on students' major and interests.

Berkshire Community College

Main Campus: 1350 West Street, Pittsfield, MA 01201

413-499-4660, 1-800-816-1233

South County Campus: 343 Main Street, Great Barrington, MA 01230

413-528-4521

www.cc.berkshire.org

Project Link at Berkshire Community College

413-499-4660 ext. 498, 413-499-4660 ext. 485

Description: Project Link helps students make the transition between ABE programs and college.

EMPLOYABILITY RESOURCES: CAREER CENTERS

BerkshireWorks – Pittsfield

160 North Street, Pittsfield, MA 01201

413-499-2220

www.berkshireworks.org

Description: Berkshire Works provides employment-focused programs and services for businesses, job seekers, workers, and employers. BerkshireWorks offers job search assistance, direct referrals, training, counseling, and career development resources. They also have an unemployment insurance representative present for walk-in claims on a first come, first served basis.

BerkshireWorks – North Adams

37 Main Street, North Adams, MA 01247

413-663-1111

Description: Berkshire Works offers counseling/advocacy services, eligibility screening for other community services and job placement.

Hours: Monday through Friday, 8:30 a.m. – 5:00 p.m.
Tuesday and Thursday, evening hours by appointment.

BerkshireWorks Resources Website

www.berkshireworks.org/resources

Description: Website offers job search tools and resources.

EMPLOYABILITY RESOURCES: WORKFORCE INVESTMENT BOARDS (WIB)

Berkshire County Regional Employment Board (REB)

1 Fenn Street, Suite 201, Pittsfield, MA 01201

413-442-7177 ext.102, 413-448-280

Pittsfield: 413-499-2220

North Adams: 413-663-3381

www.berkshirereb.org

Description: Berkshire County REB offers a number of free services to job seekers including: job search assistance, career planning information, workshops on job search techniques including interviewing, networking and resume writing, resources to help find training opportunities and conduct an effective job search.

EMPLOYABILITY RESOURCES: OTHER EMPLOYMENT AND TRAINING RESOURCES

Supported Work Program – Pittsfield

139 North Street, Suite 204, Pittsfield, MA 01201

413-442-2857

Description: The program offers resume building, job search techniques and on-the-job training to recipients of Transitional Assistance for Families with Dependent Children (TAFDC). The participant is on CPM payroll for a minimum of eight weeks and the employer pays a portion of payroll to CPM during that time. Evaluation is done every two weeks involving employer and participant. After eight weeks, the participant becomes a regular employee.

Services: Employment Preparation, Job Finding Assistance, Welfare to Work Programs

Berkshire Vocational Services of Meridian Associates

141 North Street, Suite 7, Pittsfield, MA 01203

413-448-5356 ext. 17

Description: Prepares workers with disabilities for community job search. Includes interest testing, development of resumes, and training in interviewing techniques. Arranges interviews for various entry-level and semi-skilled openings, provides a skills trainer (job coach) to assist with on-the-job training, long term follow-up and advocacy for pay raises, promotions, or job changes.

Services: Job Finding Assistance, Job Situations, Job Training, Vocational Rehabilitation

BerkshireCareers Website

www.berkshirecareers.com

Description: Job search website. Search local job listings, create and post a resume.

Berkshire Jobs Website

www.berkshirejobs.com

Description: Job search website. Search for jobs, post a resume.

SOCIAL SERVICE SUPPORT RESOURCES: PREGNANCY AND PARENTING

Pregnancy Support Services of Berkshire County

74 North Street, Pittsfield, MA 01201
413-443-7351

Description: Free pregnancy tests, pregnancy termination counseling, referrals, infant and maternity supplies as well as a 24-hour hotline. Services are free and confidential.

Child Care Of The Berkshires, Inc.

210 State Street, P.O. Box 172, North Adams, MA 01247
413-663-6593
www.ccberkshire.org

Description: Child Care of the Berkshires operates five licensed child care centers across Berkshire County, as well as a system of family child care providers and a program for young parents. CCB also manages a child-care resource and referral agency that assists families in finding and paying for child care.

Berkshire Center for Families and Children (BCFC)

480 West Street, Pittsfield, MA 01201
413-448-8281

Description: BCFC offers support services including early childhood education, child care sites, parenting education, teen living programs, and family skill building.

Family Planning Council

100 Wendell Avenue, Pittsfield, MA 01201
413-443-2844

Description: The Family Planning Council offers anonymous testing for sexually transmitted diseases, family planning and medical services including pap smear and comprehensive physicals.

Resources for Childcare

46 Summer Street, Pittsfield, MA 01201
413-443-7830

Description: County-wide information and referral program for childcare resources.

SOCIAL SERVICE SUPPORT RESOURCES: MENTAL HEALTH/COUNSELING/SUBSTANCE ABUSE

Berkshire Mental Health/Mental Health and Substance Abuse Services of the Berkshires/Brien Center

333 East Street, Pittsfield, MA 01201
413-499-0412

Northern Berkshire Mental Health

25 Marshall Street, North Adams, MA 01247
413-664-4541

Description: Berkshire Mental Health offers diagnosis and assessment, psychopharmacology, counseling and psychotherapy, and consultation with social agencies.

Berkshire Medical Center

725 North Street, Pittsfield, MA 01201
413-447-2000
www.berkshiremedicalcenter.net

Description: Berkshire Medical Center offers emergency medicine, family medicine, internal medicine, neurosurgery, OB/GYN, psychiatry, and substance abuse treatment.

Hill Crest Hospital

165 Tor Court, Pittsfield, MA 01201
413-443-4761

North Adams Regional Hospital

71 Hospital Avenue, North Adams, MA 01247
413-663-3701

North Adams Regional Hospital

413-664-5000
www.nbhealth.org

Description: Northern Berkshire Healthcare offers acute and sub-acute healthcare services, including 24-hour Emergency Center care.

North Adams Regional Hospital – Greylock Pavilion (psychological services)

413-664-5368

Description: North Adams Regional Hospital offers inpatient psychiatric services at Greylock Pavilion, including secure inpatient hospitalization. The unit also provides psychiatric services to adolescents. Greylock Pavilion is equipped to provide medical care if needed. Services also include a Dual Diagnosis Track for individuals struggling with a psychiatric illness in addition to alcohol and/or drug addiction.

Options for Youth

80 North Street, Pittsfield, MA 01201
413-499-2422, 413-496-9671

Description: Outreach, case management, counseling and family therapy for adolescents aged 9-18 and their families.

Brien Center for Mental Health and Substance Abuse Services**Substance Abuse Services**

131 Bradford Street, Pittsfield MA 01201
413-499-1000
mhsab.com

Description: The Brien Center for Mental Health offers substance abuse treatment services including outpatient, partial hospitalization and day treatment. They offer groups for adolescents, persons with co-occurring mental and substance abuse disorders, individuals with DUI/DWI offenses, and criminal justice clients. They accept Medicaid, Medicare, and private health insurance, and offer a sliding fee scale based on income and other factors.

Suicide: Berkshire Mental Health

413-499-0412

Alcoholics Anonymous

413-532-211

Al-Anon and Alateen Family Groups
413-445-5852

SOCIAL SERVICE SUPPORT RESOURCES: HEALTH CARE

Berkshire Medical Center (BMC)
752 North Street, Pittsfield, MA 01201
413-447-2000
www.berkshiremedicalcenter.net

Bright Horizon Affiliated with Berkshire Medical Center (Day Care Center)
413-447-2942

Description: BMC's services include behavioral health services, community health education and free screenings, in-patient and out-patient rehabilitation and a 24-hour emergency and trauma care department. The hospital runs specialized support groups, most of which are open to the community.

Neighborhood Health Center
510 North Street, Suite 18, Pittsfield, MA 01201
413-447-2351

Description: The Neighborhood Health Center, affiliated with Berkshire Medical Center, offers general medical treatment. For STD testing, call 413-447-2654. For Mental Health services including counseling and 24-hour crisis intervention at 333 East Street 413- 499-0412.

Child and Adolescent Services
251 Fenn Street, Pittsfield, MA 01201
413-496-9671

Description: Child and Adolescent Services provides mental health services to children, adolescents and their families.

Berkshire Center for Families and Children (BCFC)
480 West Street, Pittsfield, MA 01201
413-448-8281

Description: BCFC offers a range of family support services including early childhood education, child care sites, parenting education and a teen living programs.

North Adams Regional Hospital (NARH)
71 Hospital Avenue, North Adams, MA 01247
413-664-5000
www.nbhealth.org

Description: NARH provides primary care services, specialty physician services, and diagnostic and treatment services as well as medical/surgical care, full maternity services, and an inpatient psychiatric unit.

CHP Health Center
Fairview Hospital, 29 Lewis Avenue, 4th Floor, Great Barrington, MA 01230

SOCIAL SERVICE SUPPORT RESOURCES: DOMESTIC VIOLENCE/RAPE/SEXUAL ASSAULT

Women's Services of Western Mass, Inc.
146 First Street, Pittsfield, MA 01201
413-663-9709

Elizabeth Freeman Center

43 Francis Avenue, Pittsfield, MA 01201
413-499-2425
Toll-Free: 1-866-401-2425
Spanish Toll-Free: 1-800-223-5001
85 Main Street, #300, North Adams, MA 02147
413-663-7459
54 Housatonic Street, Lee, MA 01238
413-243-3641

Description: The Elizabeth Freeman Center provides counseling, advocacy, vocational and economic services to survivors of domestic violence and sexual assault.

SOCIAL SERVICE SUPPORT RESOURCES: HOUSING, HUNGER AND HOMELESSNESS

Berkshire Food Project

1st Congregational Church, 134 Main Street, North Adams, MA 01247
413-664-7378
www.berkfoodproj.org

Description: Berkshire Food Project provides free meals 5 times a week Monday through Friday at the First Congregational Church in North Adams. Meals are served at noon, and individuals are encouraged to arrive 15 minutes early. The Berkshire Food Project, along with Project Bread, is working to increase the enrollment and awareness of the Food Stamp Program through application assistance and Project Bread's online food stamp application. This program, in partnership with the Department of Transitional Assistance, gives eligible applicants a convenient and secure way to access benefits online.

Key Emergency Shelter

369 West Street, Pittsfield, MA 01201
413-442-1503
www.key.org

Description: Key Emergency Shelter is a free emergency shelter for young people aged 11-17 who are having problems at home or at school. Shelter Care programs are available to youth who are runaways, truants, and/or abused or neglected, and placement may last up to 90 days. Specific services include counseling, family work, behavior stabilization, assessment, life-skills, education, counseling.

Residential treatment services are also available in small, community-based settings in a female, male or co-ed environment. Duration of treatment typically ranges from three months to 18 months. These highly structured programs include family work, pro-social life skills training, education, assessment and counseling. Youth can be referred to residential treatment by child welfare, mental health providers, juvenile justice and educational systems.

Key Emergency Shelter also runs Juvenile Justice programs, including group homes and detention programs for female and male offenders and a federally funded overnight alternative lock-up facility for youths making a court appearance. Available services include behavior stabilization, education, assessment, counseling, and life skills.

Food Bank Of Western Mass

P.O. Box 160, Hatfield, MA 01038
www.foodbankwma.org/assistance.htm

Women, Infants & Children (WIC)

1-800-WIC-1007 (1-800-942-1007)
www.mass.gov/wic

Description: WIC is a nutrition program that provides nutrition and health education, healthy food and other services at no cost to eligible Massachusetts families.

Local WIC offices

Berkshire County North: 413-445-9429
Berkshire County South: 413-528-0457

Berkshire Community Action Council

1531 East Street, Pittsfield, MA 01201
413-445-4503

Description: Berkshire Community Action Council operates a shelter for homeless families, fuel assistance and weatherization programs for income eligible families, transportation for children to and from day care, emergency food pantry, a SHARE grocery program. They also offer an emergency family shelter and transitional housing, employment and training services and a "Fresh Start Banking" Program.

Berkshire County Regional Housing Authority

150 North Street, Suite 42, Pittsfield, MA 01201
413-443-7138

Description: The Berkshire County Regional Housing Authority offers a mediation program offers tenant/landlord counseling and mediation to both tenants and landlords. They also offer housing program which provides housing search assistance to either assist homeless individuals or individuals who are at risk for experiencing homelessness. The program also provides case-management services and assists people trying to find affordable housing. There are no fees for programs.

The Pittsfield Housing Authority

65 Columbus Avenue, Pittsfield, MA 01201
413-443-5936

Description: The Pittsfield Housing Authority administers both public housing and section 8 programs.

First Call for Help – Franklin County

413-774-2318

First Call for Help – Hampshire County

413-582-4237, 1-800-339-7779

Help Line – Hampden County, Granby, S. Hadley

413-737-2712

Description: For information about food assistance, heating oil, housing, health care, and much more.

SOCIAL SERVICE SUPPORT RESOURCES: IMMIGRANT/REFUGEE/ESOL

New American Citizenship Coalition

First Baptist Church, 88 South Street, Room B07, Pittsfield, MA 01201
413-445-4881

Description: The New American Citizenship Coalition offers oral citizenship exam preparation for immigrants, which is offered at no cost. The Coalition also makes referrals to free ESOL classes or tutors.

Northern Berkshire Adult Basic Education Program

375 Church Street, North Adams, MA 01247
413-662-5314
www.abeged.com

Description: The Northern Berkshire Adult Basic Education Program offers free ESOL classes

Pittsfield Adult Learning Center

10 Lyman Street, Pittsfield, MA 01201
413-499-9530

Description: Offers free GED and ESOL classes to Massachusetts residents aged 16 and older.

Literacy Volunteers of Berkshire County

1 Wendell Avenue, Pittsfield, MA 01201
413-499-9487

Description: Offers Pre-GED and ESOL classes to individuals aged 16 and older who are out of school.

SOCIAL SERVICE SUPPORT RESOURCES: LEGAL RESOURCES

Western Mass. Legal Services Inc. (WMLS)

152 North Street, Pittsfield, MA 01201
413-499-1950

Description: Western Mass Legal Services (WMLS) offers free legal advice and representation to income eligible residents in civil legal matters regarding public benefits, housing, and disability. The housing unit helps tenants facing eviction, mainly from public and subsidized housing. WMLS also handles an assortment of government benefits cases including TAFDC, Food Stamps, MassHealth, EAEDC, Veterans' Services and emergency shelter. WMLS also assists victims of domestic violence with family law, housing, income, and financial planning matters, as well as formulating and executing a safety plan. WMLS also provides various types of representation in employment law.

www.MassLegalHelp.org

Description: Listing of civil (non-criminal) legal services and programs in Massachusetts.

SOCIAL SERVICE SUPPORT RESOURCES: TRANSPORTATION

Berkshire Rides

6 West Main Street, North Adams, MA 01247
413-664-0300
www.berkshirerides.org

Berkshire Regional Transit Authority

1 Columbus Avenue, Pittsfield, MA 01201
1-800-292-BRTA (1-800-292-2782)
www.berkshirerta.com

Berkshire Regional Transit Authority

67 Downing Industrial Parkway, Pittsfield, MA 01201
413-499-2782

Description: Provides free transportation for people who are transitioning from public assistance to work.

Franklin/Hampshire

EDUCATIONAL RESOURCES: ALTERNATIVE EDUCATION

Alternative Classroom

1062 Pleasant Street, Athol, MA 01331
978-341-2490

Collaborative Education Group

1 Lennox Avenue, Greenfield, MA 01301
413-772-1350

Description: Collaborative Education Group serves students in grades 9, 10, 11 who have been frequently truant, have been involved with DSS or DYS, are currently parenting, have a poor academic record or are returning from dropping out or who have been suspended.

In addition to core academic classes, the program offers academic remediation or tutoring, behavior management training, community college participation, conflict resolution training, crisis intervention, drug/substance abuse prevention, elective classes, counseling, life skills training, parent/family involvement, peer mediation, referrals to external counseling, school-based work and learning, social skills training, technology-based instruction.

Hours: Before School

Hampshire – Mt. Tom Academy

97 Hawley Street, Northampton, MA 01060
413-586-4900

Description: Located on the campus of Holyoke Community College, Mt. Tom Academy offers an alternative route to high school graduation. The program is designed for 11th and 12th grade students who have not been successful in a traditional high school setting. The program encourages independent study using computer-assisted coursework, study and mastery goals that are customized weekly, vocational assessment, and counseling.

Ralph C Mahar-Integrated Learning Center

507 South Main Street, Orange, MA 01364
978-544-2920

Grades Served: 9, 10, 11, 12

Component: Behavior Management Training, Community College Participation, Crisis Intervention, Drug/Substance Abuse Prevention, In-House Counseling, Peer Mediation, Referrals to External Counseling, School-Based Work and Learning

Hours: After School – Afternoon

EDUCATIONAL RESOURCES: GED PROGRAMS

The Literacy Project

1 Brewster Court #1, Northampton, MA 01060
413-584-6755

Pioneer Valley Adult Education Center: 413-584-6755

Description: The Literacy Project of Northampton and The Pioneer Valley Adult Education Center offer free classes in basic reading, writing, math, and GED preparation. Students attend classes for an average of six hours per week.

The Charboneau Learning Center

15 Bank Row, Suite D, Greenfield, MA 01301
413-774-3935

www.literacyproject.org/charboneau.html

Even Start

90 Federal Street, Greenfield, MA 01301
413-773-9309

34 N Main Street, Suite 2, Orange, MA 01364
978-544-6235

17 New South Street, Northampton, MA 01060
413-584-9599

Franklin-Hampshire Career Center

One Arch Place, Greenfield, MA 01301
413-774-4361

Amherst Adult Learning Center

401 Main Street, Amherst, MA 01002
413-259-1663

EDUCATIONAL RESOURCES: POST-SECONDARY EDUCATION

Greenfield Community College (GCC)

One College Drive, Greenfield, MA 01301
413-775-1000

www.gcc.mass.edu

Description: GCC's academic programs prepare students to enter a variety of occupational fields or enable students to transfer to 4-year colleges and universities. Associate degree programs require at least 60 credits of coursework; certificate programs require up to 42 credits of coursework.

Holyoke Community College (HCC)

303 Homestead Avenue, Holyoke, MA 01040
413-538-7000

www.hcc.edu

Description: HCC offers two degrees: the Associate in Arts (A.A.) and the Associate in Science (A.S.), as well as many certificate options. HCC offers small class sizes, flexible course times, and opportunities to learn from home. Many programs contain internship or co-op opportunities.

EMPLOYABILITY RESOURCES: CAREER CENTERS

Franklin-Hampshire Career Centers

178 Industrial Drive, Suite 1, Northampton, MA 01060
413-586-6506
One Arch Place, Greenfield, MA 01301
413-774-4361
131 West Main Street, Suite 2, Second Floor, Orange, MA 01364
978-544-3506

Description: The Franklin Hampshire Career Center provides employment, training and education services including job search assistance and access to online job listings, career counseling, coaching and workshops on job search skills and strategies, access to computers, reference materials, and resume building software

One Stop Career Center Resources Website

www.fhcc-onestop.com/jobseekers/jobseekers

Description: Website offers job search resources

EMPLOYABILITY RESOURCES: WORKFORCE INVESTMENT BOARDS (WIB)

Franklin/Hampshire REB

One Arch Place, Greenfield, MA 01301
413-773-1835, 413-784-1765
www.fhcc-onestop.com/reb.html

Description: Youth employment resources are available online at www.fhyouth.org. The website includes a Youth Mapping Database, a list of employers who accept online applications and a list of nationwide job search engines.

EMPLOYABILITY RESOURCES: OTHER EMPLOYMENT AND TRAINING RESOURCES

Supported Work Program – Greenfield

91 Main Street, Greenfield, MA 01301
413-773-5195

Description: The Supported Work program offers resume building, job search techniques and on-the-job training to recipients of Transitional Assistance for Families with Dependent Children (TAFDC). Participants are on CPM payroll for at least 8 weeks, during which time and the employer pays a portion of payroll to CPM. Every 2 weeks, the participant is evaluated and, after eight weeks, becomes a regular employee.

Hours: Monday through Friday, 8:30 a.m. – 5:00 p.m.

Languages: English, Haitian Creole, Portuguese, Russian, Spanish

The Performance Project

P.O. Box 1173, Northampton, MA 01061
413-586-4960
www.performanceproject.org

Description: The Performance Project creates works of theater, movement and spoken word through self-reflection and social analysis. The Performance Project also provides peer support in addressing re-integration issues.

SOCIAL SERVICE SUPPORT RESOURCES: PREGNANCY AND PARENTING

Healthy Families

413-376-1127, 978-544-5423 ext. 127

Tapestry Health

Northampton: 413-773-5403, 413-586-2539

Amherst: 413-548-9992

www.tapestryhealth.org

Description: Tapestry Health provides reproductive health services, education, outreach and advocacy. Tapestry also provides HIV counseling and testing, hepatitis A & B vaccinations, needle exchange, referrals for substance abuse treatment and counseling, and testing and treatment for sexually transmitted infections. Tapestry administers the Women, Infants and Children (WIC) nutrition program.

Berkshire Children and Families

220 Russell Street, Suite 200, P.O. Box 343, Hadley, MA 01035

413-584-5690

Description: Programs include a child care center and resources as well as a family counseling center.

Family Outreach of Amherst

150 Fearing Street, #3, Amherst, MA 01002

413-549-5548

Description: Family Outreach provides crisis intervention, case management and advocacy, as well as information and referrals. Family Outreach of Amherst provides services to ensure that basic needs such as housing, food, and heat are met, and also offers additional services such as parenting support, job training, education and therapeutic interventions.

Child Care Outlook

393 Main Street, Greenfield, MA 01301

413-772-2177

SOCIAL SERVICE SUPPORT RESOURCES: MENTAL HEALTH/COUNSELING/SUBSTANCE ABUSE

Baystate Franklin Medical Center

164 High Street, Greenfield, MA 01301

413-774-5411, 1-800-562-0112

Description: Baystate Franklin Medical Center provides adult and pediatric voluntary and involuntary care including day programs and substance abuse programs.

ServiceNet, Inc.

17 New South Street, Northampton, MA 01060

413-586-8680

www.servicenetinc.org

Description: ServiceNet offers mental health and substance abuse counseling, and has outpatient substance abuse clinics in Northampton, Greenfield and Chicopee.

Servicenet Emergency Services

131 King Street, Northampton, MA 01060
413-586-5555, 1-800-322-0424

Description: The Clinical Services Division offers mental health and substance abuse treatment. Child and Adolescent services include Pathways, an after-school treatment program and alternative to out-of-home placement for youth in crisis, aged 8-18, in Northampton and Greenfield; Counseling and medication management for adolescents served by Northeast Center for Youth and Families in Massachusetts; Easthampton Youth Outreach (Counseling and case management services to at risk youth); and a Wrap Around Outreach Program which provides flexible, intensive outreach for children and adolescents aged 8-19 with emotional problems who reside in Hampshire County.

Acute Services include; Emergency Services, a 24-hour crisis line, suicide assessments, phone follow-up, and evaluations for hospitalization, Crisis Stabilization and Respite, an eight-bed community-based program providing an alternative to hospitalization and step-down from inpatient psychiatric units.

Mt. Tom Center for Mental Health and Recovery

40 Bobala Road, Holyoke, MA 01040
413-536-5473
Crisis Line: 413-733-6661

Behavioral Health Network – Northampton Juvenile Court Clinic

42 Gothic Street, Northampton, MA 01060
413-584-7686

Behavioral Health Network – Greenfield Juvenile Court Clinic

106 Main Street, Greenfield, MA 01301
413-775-0014

Description: Juvenile Court Clinic programs provide evaluations, consultations and case management to the Juvenile courts in Hampden, Hampshire and Franklin County. The court clinic staff also facilitates groups for adolescents.

Suicide: Crisis Services at Franklin Medical Center

413-774-5411

Mt. Tom's Crisis Line

413-536-2251

Servicenet Emergency Services

1-800-322-0424
Local Servicenet Emergency: 413-586-5555

Cooley- Dickenson Hospital

30 Locust Street (Route 9), Northampton, MA 01061
413-582-2000

Description: Emergency care is available 24-hours a day, 7 days a week. Inpatient and outpatient behavioral health services are also available.

SOCIAL SERVICE SUPPORT RESOURCES: HEALTH CARE

The Desmond Callan Community Health Center

450 West River Street, Orange, MA 01364
978-532-4903

Description: Services include medical, dental, and mental health treatment.
Hours: Monday, Tuesday, Wednesday and Friday, 8:00 a.m. – 5:00 p.m.
Thursday, 1:00 p.m. – 9:00 p.m.

Community Health Center of Franklin County

338 Montague City Road, Turners Falls, MA 01376
413-772-3748

Description: Services include primary care, including physical exams, gynecological exams, urgent care, disease management, diagnostic screenings, and laboratory services. They also offer individual and group counseling and case management services for primary care patients. They will assist patients with applications for public health programs such as MassHealth, Commonwealth Care, Children's Medical Security Plan, and Free Care.

Tapestry Health

413-773-5403
Northampton: 413-586-2539
Amherst: 413-548-9992

Description: Tapestry Health provides health services and advocacy, reproductive health care and HIV counseling and testing. Tapestry Health provides affordable health care to the uninsured and underinsured, and services are available on a sliding scale fee basis. In addition, Tapestry accepts MassHealth, and private insurance.

Hampshire Health Access

56 Vernon Street, Northampton, MA 01060
413-582-4230

Health Care Project

45-58 Pomeroy Terrace, P.O. Box 203, Northampton, MA 01061
413-586-0057

Hilltown Community Health Centers

Worthington Health Center

58 Old North Road, Worthington, MA 01098
413-238-5511
www.hchcweb.org

Description: Saturday hours are available for Medical and Behavioral Health services, and there is 24-hour coverage for all emergencies.

Huntington Health Center

73 Russell Road, Huntington, MA 01050
413-667-3009

Description: Saturday hours are available for Medical and Behavioral Health services, and there is 24-hour coverage for all emergencies.

Gateway Family Center

P.O. Box 444, 9 Russell Road (Route 20), Huntington, MA 01050
413-667-2203

Gateway School-Based Health Center

Gateway Regional Middle/High School, 12 Littleville Road, Huntington, MA 01050
413-667-0142

Description: Behavioral health services available through Hilltown Community Health Centers include individual, family and group counseling for adults and adolescents, as well as substance abuse treatment. They accept Medicare and Medicaid, as well as most HMOs. Reduced rates and/or free care are available to individuals who meet income guidelines.

SOCIAL SERVICE SUPPORT RESOURCES: DOMESTIC VIOLENCE/RAPE/SEXUAL ASSAULT

New England Learning Center for Women In Transition (NELCWIT)

479 Main Street, P.O. Box 520, Greenfield, MA 01302
413-772-0871

Domestic violence hotline: 413-772-0806, 1-888-249-0806

For assistance in Spanish: 413-772-0871 ext. 109

SAFEPLAN Program: 413-772-0806, 1-888-249-0806

Description: The New England Learning Center for Women In Transition offers counseling, safe homes, advocacy, and education to women and children who have survived domestic violence or sexual abuse. NELCWIT is also a rape crisis center offering a rape crisis hotline, support, advocacy and counseling to women, girls, men, and boys who have survived sexual assault. NELCWIT also will send an advocate to Franklin Medical Center to offer support and advocacy for survivors of sexual assault, 24-hours a day, 7 days a week. Counselors offer counseling as well as advocacy with the police, the courts, and the District Attorney's office. NELCWIT offers support groups and bi-lingual assistance in Spanish.

Project SAFEPLAN is a court advocacy program which helps victims to understand their legal options, obtain a restraining order, develop comprehensive individual safety plans, obtain referrals to domestic violence programs, social services, and criminal justice agencies or attorneys as needed. Advocates will accompany victims to court.

NELCWIT's Child Safe counselors offer services for children aged 3-17 who have been victims of or have witnessed violence or sexual assault. The counselors can meet with the children at our offices or in the child's home or school, and can also work with non-offending parents.

Safe Passage

43 Center Street, Suite 304, Northampton, MA 01060
413-586-1125 ext. 16
Hotline: 413-586-5066
Toll-Free: 1-888-345-5282

Description: Safe Passage provides support and advocacy services for women and children who have experienced domestic violence, including a 24-hour hotline which offers emotional support, help during a crisis, safety planning, information and referrals. Appointments with Counselor/Advocates are available Monday through Friday from 9:00 a.m. – 4:00 p.m. as well as on a walk-in basis. Safe Passage also offers weekly support groups for women who have experienced domestic violence. The drop-in support group, held every Tuesday from 10:00 a.m. – 12:00 p.m., is open to all women who have experienced domestic violence. There is also a shelter program for families fleeing from domestic violence. Program services include food, clothing, emergency funds, and other basic necessities. Safe Passage's Legal Referral Panel matches women who have experienced domestic violence with attorneys who can provide legal representation on civil cases (primarily divorce, custody, and immigration) at no cost to income eligible women.

Abuse and Rape Crisis Hotline (ARCH)

413-733-7100, 413-562-1920

Everywoman's Center

221 Stockbridge Road, Amherst, MA 01003
413-545-0883

Description: Everywoman's center offers 24-hour rape crisis services. Counselor/advocates provide information, support, crisis intervention and medical and legal advocacy for survivors of rape and sexual assault. Walk-in hours are Monday through Friday from 8:30 a.m. – 4:00 p.m.

YWCA of Northampton

6 Myrtle Street, Northampton, MA 01060
413-586-6807

Necessities/Necesidades

43 Center Street, Suite 304, Northampton, MA 01060
1-888-345-5282 (Spanish)

SOCIAL SERVICE SUPPORT RESOURCES: HOUSING, HUNGER AND HOMELESSNESS

ServiceNet, Inc.

17 New South Street, Northampton, MA 01060
413-586-8680
www.servicenetinc.org

Description: ServiceNet offers mental health and substance abuse counseling, and has outpatient substance abuse clinics in Northampton, Greenfield and Chicopee. ServiceNet also runs a program called Pathways which is an after-school treatment program and alternative to out-of-home placement for youth in crisis aged 8-18 in Northampton and Greenfield.

Shelter and Housing Services (a program of ServiceNet)

129 King Street, Northampton, MA 01060
413-582-4284

Local WIC offices

Franklin County/North Quabbin: 393 Main Street, Greenfield, MA 01301
413-376-1160
Hampshire County: 56 Vernon Street, Northampton, MA 01060
413-584-3591

Center for Self Reliance

3-1/2 Osgood Street, Greenfield, MA 01301
413-773-5029

West County Food Pantry

7 Main Street, Shelburne Falls, MA 01370
413-773-5029

Franklin County Community Meals Program

413-772-1033

Description: Meals are served at the following locations: Mondays at Our Lady of Peace in Turners Falls, Tuesdays and Wednesdays at the Second Congregational Church in Court Square, Greenfield, Mondays and Thursdays at the Bethany Lutheran Church on Cheney Street in Orange.

Hours: Doors open at 5:00 p.m. and all meals are served at 5:30 p.m.

Food Stamps

413-772-3400, 978-249-3242

Amherst Survival Center

1200 North Pleasant Street, P.O. Box 9629, North Amherst, MA 01059
413-549-3968

Description: Meals served Monday, Tuesday, Thursday and Friday, 12:00 p.m. – 1:00 p.m. Groceries are distributed Monday, Tuesday and Friday, 11:00 a.m. – 3:00 p.m.; Thursday, 11:00 a.m. – 7:00 p.m. Fresh produce distribution at 11:00 a.m. Service is limited to residents of Amherst and communities without food pantries. The service can be used once a month. The center also provides free used clothing.

Easthampton Community Center Food Pantry

12 Clark Street, Easthampton, MA 01027
413-527-5240

Edwards Church

299 Main Street, Northampton, MA 01060
413-584-5500

Description: Meals are served Wednesdays at 6:00 p.m. and Saturdays at 11:30 a.m.

First Congregational Church – Amherst

165 Main Street, Amherst, MA 01002
413-253-3456

Description: Serves free meals Saturdays and Sundays at 12:00 p.m.

1st Baptist Church Food Pantry – Amherst

434 North Pleasant Street, Amherst, MA 01002
413-549-3596

Description: Groceries are distributed Wednesdays from 2:00 p.m. – 5:00 p.m.
Limited to residents of Amherst and nearby communities.

Lorraine's Soup Kitchen

35 Center Street, Chicopee, MA 01013
413-592-9528

Description: Meals are served Monday through Friday, 5:00 p.m. – 6:15 p.m.
Groceries are distributed Monday, Wednesday and Friday,
10:00 a.m. – 2:00 p.m. Program is limited to residents of
Chicopee, and can be used every 2 months. Bring photo ID,
rent receipt (or proof of residence), proof of children and proof
of income such as MassHealth card.

St. John's Church – Northampton

48 Elm Street, Northampton, MA 01060
413-584-1757

Description: Free lunch Sundays from 11:30 a.m. – 1:00 p.m.

Lord's Pantry at First Central Baptist Church

50 Broadway Street, Chicopee, MA 01020
413-592-5353

Description: Groceries are distributed every Tuesday 9:00 a.m. – 11:00 a.m.
(The second Tuesday of every month groceries are distributed from
6:15 p.m. – 8:00 p.m.) Program is for Chicopee residents only,
and can only be used once a month. You must bring 2 forms of
proof that you are a Chicopee resident.

Northampton Survival Center

265 Prospect Street, Northampton, MA 01060
413-586-6564

Description: Center offers food, clothing, and referrals for emergency assistance.

Hours: Monday, Wednesday and Friday, 11:00 a.m. – 2:00 p.m.
Tuesday and Thursday, 4:00 p.m. – 7:00 p.m.

Grove Street Inn

91 Grove Street, Northampton, MA 01060
Day: 412-582-4262
Evening: 413-586-6001

Description: The Inn shelters up to twenty men and women per night,
for a maximum stay of three months. A bed and three meals
per day are provided, along with staff support. There is often
waiting list. The Grove Street Inn is also open during the day.

SOCIAL SERVICE SUPPORT RESOURCES: IMMIGRANT/REFUGEE/ESOL

Center for New Americans

17 New South Street, Suite 301, Northampton, MA 01060
413-587-0084
www.cnam.org

Description: The Center for New Americas offers classes in ESOL, citizenship, and basic computer skills at sites in Northampton, Amherst, and Greenfield. They also offer counseling and referral, and individualized citizenship assistance. Services are offered in French, Laotian, Moldovan, Russian, Spanish, Thai.

Hours: Monday through Friday, 9:00 a.m. – 5:30 p.m.

International Language Institute

25 New South Street, Northampton, MA 01060

Description: Offers ESOL classes to residents of Franklin-Hampshire County. Must be age 18.

The Reunion Center

2 Pine Street, Easthampton, MA 01027
413-527-2389

Description: Offers free ESOL and GED classes.

ESL Center at the Jones Library

43 Amity Street, Amherst, MA 01002
413-259-3093
www.joneslibrary.org

Description: The ESL Center offers free ESOL and Citizenship classes to adult immigrants.

SOCIAL SERVICE SUPPORT RESOURCES: LEGAL RESOURCES

Center for Public Representation

22 Green Street, Northampton, MA 01060
413-587-6265
www.centerforpublicrep.org

Description: The Center for Public Representation provides mental health law and disability law services, although they do not typically provide representation in individual cases.

Bar Advocate for Children and Women

20 Federal Street, Suite 4, Greenfield, MA 01301
413-773-9839

Mass Justice Project

57 Suffolk Street, 4th Floor, Holyoke, MA 01040
1-800-639-1209

Description: Mass Justice Project is an intake information and referral hotline and brief service legal services office. MJP also coordinates a Volunteer Lawyers Service.

www.MassLegalHelp.org

Description: Listing of civil (non-criminal) legal services and programs in Massachusetts.

SOCIAL SERVICE SUPPORT RESOURCES: TRANSPORTATION

PVTA

413-586-5806

www.pvta.com

Hampden County

EDUCATIONAL RESOURCES: ALTERNATIVE EDUCATION

Chicopee Academy

650 Front Street, Chicopee, MA 01013

413-594-3433

Description: Chicopee Academy provides academic programs for both regular and special education high school students who have not thrived within a traditional high school setting. The program offers a continuum of services for both short term and long term. Some students attend a full day at the Chicopee Academy, some students attend classes both at the Academy and their referring high school.

Springfield Academy for Excellence (S.A.F.E)

90 Berkshire Street, Springfield, MA 01151

413-335-5127

Hampden-Wilbraham – Alternative Learning Program

ALP Minnechaug Regional High School, 621 Main Street, Wilbraham, MA 01095

413-596-9011

Grades Served: 9, 10, 11, 12

Eligibility: Frequent Truancy, Involved with DYS,
Poor Academic Record, Suspended

Holyoke Alternative Program

165 Sargeant Street, Holyoke, MA 01040

413-534-2014

www.hps.holyoke.ma.us

Grades Served: 5, 6, 7, 8, 9, 10, 11, 12

Eligibility: Frequent Truancy, Involved with DSS, Involved with DYS, Suspended

Component: Academic Remediation or Tutoring, Community Service – Learning, Conflict Resolution Training, Core Academic Classes, Crisis Intervention, Elective Classes, In-House Counseling, Parent/Family Involvement

Hours: Before School

Holyoke Community Charter School

2200 Northampton Street, Holyoke, MA 01040

413-533-0111

Description: The curriculum is aligned with the Massachusetts Curriculum Frameworks and is structured around core subjects of English, mathematics, and Spanish, as well as social studies, science, art, music, health, physical education, and computer literacy.

Early College High School (ECHS), Springfield Public Schools and Holyoke Community College

303 Homestead Avenue, Holyoke, MA 01040

413-552-2176

Description: The Early College High School (ECHS) Diploma Plus program is a two-year program built on the Diploma Plus model. ECHS target population is students who have not yet passed one or both sections of the MCAS. Accordingly, in addition to preparing for postsecondary education, ECHS emphasizes academic remediation and test preparation.

EDUCATIONAL RESOURCES: GED PROGRAMS

Springfield Public Schools – Adult Education Center (OWL)

18 Gaucher Street, Springfield, MA 01109

413-787-7723

Description: The Adult Education Center offers G.E.D. classes on Tuesdays and Thursdays; class sessions run for 20 weeks. A pre-test is required before enrollment, and score of 400 Points or more is necessary to register. Cost is \$100 per semester.

Read/Write/Now Adult Learning Center

204 Boston Road, Springfield, MA 01109

413-263-6839

Description: The Center provides an adult basic education program at no cost to participants. Classes are held at the Pine Point branch of the Springfield library.

Springfield Technical Community College – ABE program

One Armory Square, Building 27, 1st Floor, Springfield, MA 01105

413-755-4300

Description: ABE classes are free of charge. Students are enrolled in a class when there is space available, or placed on a waiting list. Students study English grammar, math, reading, and writing skills. The Level 3 class, which prepares students for the GED, also includes science, social studies, and literature. A GED Math Boot Camp offers intensive math instruction. Textbooks are provided with funds from the Massachusetts Department of Education. Classes are held on Tuesdays and Thursdays from 5:30 p.m. – 8:30 p.m. There is also a Transitions Program for students who want to pursue college after obtaining a GED.

Gray House – Community Educational Support Program

22 Sheldon Street, Springfield, MA 01107

Description: There are 3 ten-week sessions, which meet year round. Classes are offered at no cost to participants. Program capacity is approximately 30 ABE students, 20 ESOL students and 5 GED students at any given time.

Hours: 8:00 a.m. – 5:00 p.m.

Holyoke Community College – GED Prep Program

303 Homestead Avenue, Holyoke, MA 01040
413-532-4900 ext. 130

Description: HCC offers GED, SAT, & LSAT Preparation Courses.
The HCC Adult Learning Center offers evening Basic Literacy and Pre-GED and GED preparation classes at no charge. Classes focus on reading, writing, math, reasoning, decision making and test taking skills, as well as GED subject area knowledge.

New England Farm Worker's Council (NEFWC)

205 High Street, Holyoke, MA 01040
413-536-5403 ext. 222
1628-1640 Main Street, Springfield, MA 01103
413-272-2280

Description: Program serves income eligible, out of school youth between the ages of 16-21. NEFWC offers a year round program that helps youth who have dropped out of school either go back to school, enter an alternative program, or prepare to obtain their GED. The ultimate goal of the program is to help young people obtain full time employment.

EDUCATIONAL RESOURCES: POST-SECONDARY EDUCATION

Free Application for Federal Student Aid (FAFSA)

1-800-4 FED-AID (1-800-433-3243)
www.fafsa.ed.gov

Springfield Technical Community College (STCC)

One Armory Square, Suite 1, P.O. Box 9000, Springfield, MA 01102
413-781-7822
www.stcc.edu

Description: STCC is the only technical community college in Massachusetts. STCC offers 75 academic programs.

EMPLOYABILITY RESOURCES: CAREER CENTERS

Future Works Career Center

STCC Technology Park, 1 Federal Street, Building 103-3, Springfield, MA 01105
413-858-2800
www.futureworks-now.com
www.getajob.cc

Description: Futureworks provides services including: job postings; free workshops in resume writing, interviewing, salary negotiations, career planning, training options, cover letters, as well as the use of computers, fax machines, phones and copiers; and access to trained professionals to assist members in their job search, career planning and management. Membership is free. "Computer Basics" classes are also offered at no cost. The website has job postings and links to specialized job search sites, and requires no fees, or passwords to access.

CareerPoint

850 High Street, Holyoke, MA 01040

413-532-4900

www.careerpointma.org/jobseekers/JobSearchWorkshopDescriptions.html

Description: CareerPoint works to improve the skills of employees and jobseekers, and expanding career opportunities through economic development.

EMPLOYABILITY RESOURCES: WORKFORCE INVESTMENT BOARDS (WIB)**REB of Hampden County, Inc.**

1441 Main Street, First Floor, Springfield, MA 01103

413-755-1357, 413-731-8530

www.rebhc.org

Description: The REB works with the Career Centers and various employers who contribute funds towards Center for Youth Internships and Employment which works to develop privately-funded employment and internship opportunities. Every year the REB launches a Summer Jobs Campaign to augment a publicly-funded summer jobs program.

EMPLOYABILITY RESOURCES: OTHER EMPLOYMENT AND TRAINING RESOURCES**YWCA YouthBuild Springfield**

7 Orleans Street, Springfield, MA 01109

Description: The YWCA helps young people between the ages of 14-21 expand their employment opportunities. They provide educational and career assessments, and help youth build marketable skill sets. The YWCA can provide leads on internships, job opportunities, and job shadows. The YouthBuild program provides job training and education while assisting community development. Participants, aged 16-24 and out of school, build housing for income eligible families while earning an educational credential.

Massachusetts Career Development Institute of Springfield (MCDI)

140 Wilbraham Avenue, Springfield, MA 01109

413-781-5640

Description: MCDI has three programs: an alternative middle school; a Special Needs middle school, and an alternative high school. The mission of the school is to provide an alternative setting for students who are at risk of dropping out of school.

Putnam Vocational Training Program

140 Wilbraham Avenue, Springfield, MA 01109

413-781-5640

Description: Putnam Vocational Training Program offers vocational training in metal fabrication, carpentry and auto mechanics. The program offers GED and ABE classes and other resources, and youth participate in internships and unsubsidized employment.

New England Farm Workers' Council WIA Youth Program

1628-1640 Main Street, Springfield, MA 01103
413-272-2280

Description: The Farm Workers' Council WIA Youth Program, under the direction of the Regional Employment Board of Hampden County, provides young people with access to case management, education, and training. A summer jobs program provides teenagers with on-the-job experience.

YouthBuild Holyoke/Nueva Esperanza

401 Main Street, Holyoke, MA 01040
413-533-9442

Description: Through YouthBuild, income eligible young people aged 16-24 work toward their GED or high school diploma, learn job skills and serve their communities by building affordable housing.

YWCA YouthBuild Springfield

7 Orleans Street, Springfield, MA 01109
413-733-9172
Youth Programs: 413-732-3121 ext. 171

Description: The YWCA offers educational and career assessments, and skill building for income eligible, out-of-school youth and youth placed at risk. The YWCA can provide leads on internships, job opportunities, and job shadows.

Nuestras Raices

329 Main Street, Holyoke, MA 01040
413-535-1789

Description: Nuestras Raices offers youth the opportunity to learn vocational skills such as community gardening, planting fruit trees, painting signs, installing irrigation lines and caring for livestock. The program also offers workshops on financial literacy, agriculture and entrepreneurship.

The Center for Human Development

797 Worthington Street, Springfield, MA 01105
413-732-3470

Description: The Center for Human Development offers a Workplace Readiness Certificate for female youth who are involved with DYS. Youth receive 12 hours of training and 24-hours of job shadowing in the fields of culinary arts, business administration and hospitality.

EMPLOYABILITY RESOURCES: FINANCIAL INFORMATION

Junior Achievement of Western Massachusetts, Inc.

1500 Main Street, Suite 217, Springfield, MA 01115
413-747-7670

Description: Junior Achievement of Western Massachusetts provides no cost economic education and financial literacy programs to the youth of western Massachusetts. Programs include JA Economics, JA Titan, JA Success Skills, JA Careers with a Purpose, JA Business Ethics, The NEFE High School Financial Planning Program, JA Company Program and JA Banks in Action.

New England Farm Worker's Council (NEFWC)

205 High Street, Holyoke MA 01040
413-536-5403 ext. 222
1628-1640 Main Street, Springfield, MA 01103
413-272-2280

Description: New England Farm Workers' Council (NEFWC) administers a voucher day care program specifically designed to help individuals who are receiving temporary public assistance and also searching for work.

Participating children receive care from approximately 1,400 area day care vendors, many with bilingual capability. NEFWC also helps identify the most compatible and convenient day care center or at-home child care provider available. Once a provider is selected by parents, Farm Workers issues a written voucher to the family stipulating daily service rate, the amount of state reimbursement and other contract terms.

HEAD START, Inc.

662 High Street, Holyoke, MA 01040
413-536-0363
30 Madison Avenue, Springfield, MA 01105

Square One (formerly known as Springfield Day Nursery)

(multiple locations in Springfield and Holyoke)
413-732-6270
www.sdn.org

Preschool Enrichment Team

293 Bridge Street, Suite 322, Springfield, MA 01103
413-736-3900

Gandara Center (mental health and substance abuse)

2155 Main Street, Springfield, MA 01104

413-736-0395

www.gandaramentalhealth.org

Description: Gandara Center provides residential, mental health, substance abuse and preventive services for children, adolescents, families and adults. Services include residential rehabilitation and supportive housing services, recovery and housing services for men and women, outpatient mental health services, Massachusetts state DMH and DMR services, prevention services, and adolescent and family services. Their focus is on the Latino/Hispanic community, but services are available to everyone.

Primary Focus: Mental health and substance abuse services

Services

Provided: Substance abuse treatment

Type of Care: Outpatient

Special Programs/

Groups: Adolescents, Persons with co-occurring mental and substance abuse disorders, Women, Men, DUI/DWI offenders, Criminal justice clients

Payment

Accepted: Self payment, Medicaid, Medicare, Private health insurance

Payment

Assistance: Sliding fee scale based on income and other factors, Payment assistance

Special Language

Services: ASL or other assistance for hearing impaired, Spanish

Behavioral Health Network Psychiatric Crisis Service (BHN)

503 State Street, Springfield, MA 01109

413-733-6661

Description: BHN Crisis Services responds to individuals experiencing a crisis related to a mental illness or substance use. Services are delivered through a range of programs including evaluation services, stabilization services, outpatient services, and support services. Other Psychiatric Crisis services are funded by the Department of Mental Health.

The Crisis Evaluation Teams (CET) respond 24-hours a day, 7 days a week. Areas served include the Greater Springfield, Holyoke, and Chicopee areas and surrounding towns and communities. CET services include: Telephone Consultation, Information and Referral, Telephone Support, Crisis Assessments, delivered at program site, at Emergency Departments, and communities, Prescreening for hospitalization, and Interventions for consumers with crisis plan.

Services for Crisis Evaluation Team and Crisis Stabilization Unit/Respite are paid for by health insurance plans and Medicaid. Clients are responsible for co-payments, where applicable.

Salvation Army ARC – Springfield

327 Liberty Street, Springfield, MA 01101
413-785-1921

Suicide: Psychiatric Crisis Service

413-733-6661

Westfield Crisis Intervention Program

77 Mill Street, Westfield, MA 01085
24-hour crisis line: 413-586-6386

Description: The Crisis Intervention Program is available 24-hours a day, and offers immediate response to crisis situation. Services include telephone crisis intervention, in-person emergency counseling, evaluations for psychiatric admissions, follow-up psychotherapy and psychiatric consultation, and referral services. Evaluations provided on site during the day, or at the Noble Hospital Emergency Room during non-business hours. The Crisis Intervention Program responds to significant mental health or substance abuse difficulties, including severe depression, acute anxiety, suicidal thoughts and feelings, psychosis/loss of touch with reality, combined mental health/substance abuse problems.

Al-Anon and Alateen Family Groups

413-782-3406

SOCIAL SERVICE SUPPORT RESOURCES: HEALTH CARE

Chicopee Health Center

203 Exchange Street, Chicopee, MA 01013
413-420-2222
www.hhcinc.org

Holyoke Health Center

230 Maple Street, Holyoke, MA 01040
413-420-2200
www.hhcinc.org

Description: The Holyoke Health Center offers primary, preventive and non-emergency medical care for adults and children, and programs for patients with HIV/AIDS, and other chronic illnesses. Holyoke Health Center provides medical and dental care regardless of a patient's ability to pay. They accept Medicaid/MassHealth and Medicare.

Springfield Southwest Community Health Center

1127 Main Street, Springfield, MA 01103
413-739-1100

Description: Springfield Southwest Community Health Center provides primary and preventive care, patient screenings, immunizations, family planning, nutrition education and counseling, prenatal care, and treatment of chronic diseases.

Hours: Monday through Friday, 8:00 a.m. – 6:00 p.m.
Wednesday, 8:00 a.m. – 7:00 p.m.

Baystate Mason Square Neighborhood Health Center

11 Wilbraham Road, Springfield, MA 01109
413-794-3710

Description: Programs include: HIV counseling, management, confidential testing, medical care and case management. Screening and testing is provided during regular hours, Monday through Friday, 8:30 a.m. – 4:30 p.m. Results and vaccinations for uninsured/high risk individuals are provided Wednesday, 8:00 a.m. – 3:30 p.m. They also offer pregnancy testing (no appointment needed, Monday through Friday, 8:30 a.m. – 4:00 p.m.) and an STD Clinic (no appointment needed, Monday and Wednesday, 9:00 a.m. – 11:00 a.m.).

Brightwood Health Center

380 Plainfield Street, Springfield, MA 01107
413-794-4458

Description: The clinic offers comprehensive medical care services for adults, children and women. Eye care, free and confidential AIDS testing and a sexually transmitted disease clinic are available on site, in addition to mental health and abuse counseling services. Case management is available for individuals with chronic illnesses.

New Hope Community Health Clinic

Evangelical Covenant Church, 915 Plumtree Road, Springfield, MA 01119
413-782-5219
Emergency: 413-782-5212

Description: New Hope Community Health Clinic is a free clinic for individuals with no health insurance. Appointments are not necessary.

SOCIAL SERVICE SUPPORT RESOURCES: DOMESTIC VIOLENCE/RAPE/SEXUAL ASSAULT

Womanshelter/Compañeras

P.O. Box 6099, Holyoke, MA 01041
413-536-1628
24-hour hotline: 1-877-536-1628

Description: Womanshelter/Compañeras offers emergency shelter, individual counseling, support groups in English and Spanish, medical, financial and housing advocacy, in-court legal advocates, comprehensive teen services, and referrals.

YWCA of Western MA**Abuse & Rape Crisis Hotline**

120 Maple Street, Springfield, MA 01103
413-733-7100, 1-800-796-8711

ARCH

Springfield: 413-733-7100, 1-800-796-8711

Springfield Domestic Violence Hotline

Springfield: 413-733-7100, 1-800-796-8711

SOCIAL SERVICE SUPPORT RESOURCES: HOUSING, HUNGER AND HOMELESSNESS

Open Pantry Community Services, Inc.

287 State Street, P.O. Box 5127, Springfield, MA 01101
413-737-5354
www.openpantry.org

Open Pantry Community Services: Teen Living Program (TLP)

Calhoun St., Springfield MA 01107
413-731-5960

Description: The Teen Living Program (TLP) is a residential program for pregnant or parenting teenage mothers and their children who are in need of a safe place to live.

Open Pantry Community Services: Emergency Food Pantry (EPP)

721 State Street, 2nd Floor, Springfield MA 01105
413-737-5353

Description: Open Pantry's Emergency Food Pantry (EFP) provides non-perishable groceries for people in need. Both individuals and families in the Springfield area can come to the EFP on an emergency basis.

Hours: Monday, Tuesday, Thursday and Friday, 9:00 a.m. – 3:00 p.m.

Salvation Army

170 Pearl Street, Springfield, MA 01101
413-737-3990

Local WIC offices

Holyoke/Chicopee: 300 High Street, #1, Holyoke, MA 01040
413-534-2460
Springfield North: 11 Wilbraham Road, Springfield, MA 01103
413-737-8868
Springfield South: 1139 Main Street, Springfield, MA 01103
413-693-1029

Springfield Housing Authority (SHA)

25 Saab Court, Springfield, MA 01101
413-785-4513

Description: The SHA has a total of 2,387 traditional public housing units located at twenty-seven sites throughout the city, over 200 Massachusetts Rental Vouchers and over 2,400 Housing Choice Vouchers. The mission of the SHA is to promote adequate and affordable housing, economic opportunity, and a suitable living environment free from discrimination.

Department of Transitional Assistance (DTA)

72-100 Front Street, Holyoke, MA 01041
413-552-5400
310 State Street, Springfield, MA 01105
413-858-1300

Description: The Department of Transitional Assistance (DTA) is responsible for administering public assistance programs and ensures that the emergency and transitional needs of individuals and families are met.

New England Farm Workers Council

225 High Street, Holyoke, MA 01040
413-536-5403 ext. 202

Description: The Scattered Sites Emergency Family Shelter Program provides shelter to area DTA eligible families who have exhausted all other options to keep permanent housing. The Homelessness Assistance Program (HAP) assists those area families at risk of becoming – or who already are – homeless, but who are not eligible for shelter, to secure or keep permanent housing. Other services include family counseling, housing search assistance and life skills training and household financial management education.

Our Place and A Family Place, located in Holyoke, MA, offer individualized shelter units to homeless families are referred by DTA.

Loaves and Fishes Soup Kitchen

287 State Street, Springfield, MA 01105
413-731-5668

Description: Meals are served Monday through Friday at 12:00 p.m. and 5:00 p.m. at Christ Church Cathedral at 35 Chestnut Street. Meals are also served on Saturday at 12:00 p.m. and 5:00 p.m. and Sunday at 1:00 p.m. and 5:00 p.m. at Old First Church in Court Square.

Community Survival Center

1323 Worcester Street, Indian Orchard, MA 01151
413-543-3930

Description: Groceries are distributed Mondays, Tuesdays, Wednesdays and Fridays from 9:30 a.m. – 3:30 p.m., and Thursdays from 9:30 a.m. – 5:00 p.m. Program is limited to residents of Ludlow, Indian Orchard, Wilbraham, Hampden, and the Sixteen Acres section of Springfield (ZIP codes 01119, 01118, 01129, 01128) and can be used 6 times a year. Bring proof of income, current address, rent receipt and family size.

Greater Love Church

65 Newland Street, Springfield, MA 01107
413-782-3342

Description: Groceries are distributed the last Saturday of each month from 10:00 a.m. – 12:00 p.m. There are no restrictions on cities or towns that can use the service, but identification is required.

Martin Luther King Jr. Community Center

3 Rutland Street, Springfield, MA 01109
413-746-4254

Description: Groceries are distributed Fridays from 10:00 a.m. – 12:00 p.m. (In an emergency, with a written referral from an agency, food will be distributed at other times.) The program is limited to residents of Springfield and can be used once a month. Two sets of identification are required.

Friend's Place at St. John's Congregational Church

643 Union Street, Springfield, MA 01109
413-734-2283

Description: Meals are served Wednesdays at 5:00 p.m. Groceries are distributed Monday through Friday from 10:00 a.m. – 2:00 p.m. Photo ID and a written referral are required. The amount of food distributed is based on family size, so proof of dependents, if any, is also required. There are no residency restrictions to use the program. Program can be used once a month.

SOCIAL SERVICE SUPPORT RESOURCES: IMMIGRANT/REFUGEE/ESOL

Casa Maria, Holyoke

94 Mosher Street, Holyoke, MA 01040
413-533-6016

Description: Services for Spanish speaking residents of Holyoke.

Jewish Family Service of Western Massachusetts (JFS)

15 Lenox Street, Springfield, MA 01108
413-737-2601

Lutheran Social Services Center of New England

593 Main Street, West Springfield, MA 01089
413-787-0725

Somali Development Center – Springfield

130 Maple Street, Suite 243, Springfield, MA 01103
413-739-9860

Vietnamese American Civic Association – Springfield

433 Belmont Avenue, Springfield, MA 01108
413-733-9373

Description: Services include ESOL classes, day care, Immigration/Naturalization legal services, interpretation/translation, and medical transportation.

SOCIAL SERVICE SUPPORT RESOURCES: LEGAL RESOURCES

Massachusetts Justice Project

57 Suffolk Street, Suite 401, Holyoke, MA 01040
413-533-2660, 1-800-639-1209

Description: MJP offers legal help with civil issues such as housing, domestic relations and government benefits.

Western MA Legal Services

One Monarch Place, Suite 400, Springfield, MA 01144
413-781-7814
www.wmls.org

Description: WMLS provides free legal help in non-criminal cases for income eligible residents of Western Massachusetts. Their current case priorities are housing, government benefits, family law and domestic violence, employment, disability, and health care. Assistance provided ranges from legal advice to full representation.

Hampden Law Library

50 State Street, Springfield, MA 01102
413-748-7923
LawLib.state.ma.us

Description: Provides access to legal information and documents.

Hours: Monday through Friday, 8:00 a.m. – 4:00 p.m.

HIV/AIDS Law Consortium of Western Massachusetts

425 Union Street, Suite 118, West Springfield, MA 01089
413-732-0011

Description: Provides limited direct services and makes referrals to volunteer attorneys to income eligible individuals with HIV/AIDS. Also offers educational programs on estate planning, guardianship, confidentiality, discrimination, and benefits. Sliding scale fees are available, and services are free with income eligibility.

SafePlan

1 Clough Street, Springfield, MA 01118
413-732-3121 ext. 176
Toll-Free: 1-800-796-8711
Emergency: 1-800-796-8711

Description: SafePlan is a court advocacy program for victims of domestic violence that offers individual advocacy, legal education and information.

www.MassLegalHelp.org

Description: Listing of civil (non-criminal) legal services and programs in Massachusetts.

SOCIAL SERVICE SUPPORT RESOURCES: TRANSPORTATION

PVTA

www.pvta.com